



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
Ph- 2210707, Fax – 2210707, E-mail : cgrfkalyan@mahadiscom.in

Date of Grievance : 07/06/2012
Date of Order : 10/07/2012
Period taken : 34 days

IN THE MATTER OF GRIEVANCE NO. K/E/617/731 OF 2012-2013 OF
M/S. KHEMEE DYEING AND BLEACHING WORKS, ULHASNAGAR
REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM
KALYAN ZONE, KALYAN ABOUT EXCESSIVE ENERGY BILL .

M/s. Khemee Dyeing & Bleaching Works
Khatri Bhavan,
O. T. Section Road
Ulhasnagar : 421 003

(Here-in-after
referred
as Consumer)

Versus

Maharashtra State Electricity Distribution
Company Limited through its
Dy. Executive Engineer
Ulhasnagar Sub-Division No. III

(Here-in-after
referred
as licensee)

- 1) This Consumer Grievance Redressal Forum has been established under "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the

grievances of consumers. The regulation has been made by the Maharashtra Electricity Regulatory Commission vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, 2003. (36 of 2003).

- 2) The consumer is a L.T. Industrial consumer of the licensee. The Consumer is billed as per Industrial tariff. Consumer registered grievance with the Forum on 07/06/2012 for Excessive Energy Bill.

The details are as follows :

Name of the consumer :- M/s. Khemee Dyeing & Bleaching Works

Address: - As given in the title

Consumer No : - 021510329942

Reason of dispute : Excessive Energy Bill

- 3) The set of papers containing above grievance was sent by Forum vide letter No EE/CGRF/Kalyan/0466 dated 07/06/2012 to Nodal Officer of licensee. The licensee filed reply vide letter No. SE/KC-II/Tech/3010, dated 29/06/2012 through Nodal Officer Kalyan Circle – II.
- 4) We the Members of the Forum heard both sides in the meeting hall of the Forum's office on 02/07/2012. Licensee represented by Nodal Officer Shri Giradkar, Shri V. H. Kasal, Asstt. Engr. Shri Shendge Dy. Executive Engineer and Consumer Shri C. K. Khatri was present.
- 5) This grievance pertains to refund of difference of tariff from commercial to industrial that too as per assurance given by Licensee on 23/12/2004. Letter of 23/12/2004 is not on record. However, date of grievance to the Licensee as stated in the letter dt. 30th Sept. 2010 is of 31st August 2009 and hence if both dates are considered, then this complaint ought to have been filed before this Forum in the year 2011 i.e. within two years of cause

of action or two years after the period of two months over from the date of complaint to the Licensee. It is to be disposed of

Hence we pass the following order :

O-R-D-E-R

- 1) The present grievance of consumer is time barred hence disposed of.
- 2) The Consumer if not satisfied can file representation against this decision with the Hon. Electricity Ombudsman within 60 days from the date of this order at the following address.

“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51”.

- 3) Consumer, as per section 142 of the Electricity Act, 003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-

“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”

Date : 10/07/2012

(Mrs. S.A. Jamdar)
Member
CGRF Kalyan

(R.V. Shivdas)
Member Secretary
CGRF Kalyan

(Sadashiv S. Deshmukh)
Chairperson
CGRF Kalyan