



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
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No. **K/E/927/1133/2015-16**

Date of Grievance: 16/10/2015

Date of order : 16 /11/2015

Total days : 32 days.

IN THE MATTER OF GRIEVANCE NO. K/E/927/1133 OF 2015-16 IN RESPECT OF NRC LIMITED, VILLAGE MOHONE, TAL. KALYAN, DISTRICT-THANE PIN- 421 102 REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN REGARDING PROPER CATEGORIZATION OF R/C / I LOAD IN BILLING.

NRC Limited,

Village Mohone, Tal. Kalyan,

District-Thane.

Consumer No. 020169009628 HT

.... (Hereafter referred as Consumer)

Versus

Maharashtra State Electricity Distribution

Company Limited through its

Executive Engineer, MSEDCL,

Kalyan Circle-1, Kalyan

.... (Hereinafter referred as Licensee)

Appearance : For Consumer— Shri Killedar -General Manager
Shri Tulsidas - Manager-

For Licensee: Ex. Engineer-cum-Nodal Officer, KC-I.

(Per C.U.Patil-Executive Engineer – cum- Member Secretary

Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressal Forum has been established as per the notification issued by MERC i.e. "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers vide

powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as 'Regulation'.

Further the regulation has been made by MERC i.e. 'Maharashtra Electricity Regulatory Commission. Hereinafter referred as 'Supply Code' for the sake of brevity. Even, regulation has been made by MERC i.e. 'Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply & Determination of Compensation) Regulations, 2014.' Hereinafter referred 'SOP' for the sake of convenience (Electricity Supply Code and other conditions of supply) Regulations 2014'.

The Officers of the consumer M/s. NRC approached to the CGRF by submitting Schedule "A" application dated 16/10/15 for change of tariff category from HT-I to HT-VI for industrial colony and commercial load from their single industrial HT connection. In the application, they mentioned that they have not approached to IGRC as matter was referred to the Office of Superintending Engineer, KC-I and hence urged that the previous reference with KC-I should be treated as IGRC correspondence.

The case was registered by allotting registration No. K/E/927/1133 dated 16/10/2015 and the hearing was scheduled on 4/11/2015 at 12:30 hours and the same was informed to the Nodal Officer of KC-I vide letter No. 298 dated 16/10/2015 with copy to the consumer.

Meanwhile, on 3/11/2015 the consumer's representative Mr. Killedar vide his letter dated 3/11/2015 submitted that he wish to take up the grievance to IGRC. Hence he is withdrawing the case/grievance with liberty to approach again to CGRF after the decision of IGRC, if required.

The Forum considered consumer's submission dated 03/11/15 for withdrawal of the case /grievance.

Hence the order.

ORDER

Grievance of the consumer is disposed off considering the submission by consumer's representative for submitting it before IGRC.

Date: 16/11/2015.

I agree

**(Mrs.S.A.Jamdar)
Member
CGRF,Kalyan**

**(Chandrashekhar U.Patil)
Chairperson-cum- Member Secretary
CGRF,Kalyan**

**** (In the sitting of Forum, the Chairperson is not available. As per MERC Regulations (2006), Clause 4, the technical member shall be the Chairperson of such sitting in which Chairperson is not available and hence in the present case, the technical member performed the role of Chairperson of the Forum).**

NOTE

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.
"Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission,606/608, Keshav Bldg, Bandra Kurla Complex,Mumbai 51"
- b) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or
- c) delay in compliance of this decision issued under "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003" at the following address:-
"Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05"
- d) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.

