



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
Ph.- 2210707 & 2328283 Ext:- 122

IN THE MATTER OF GRIEVANCE NO.K/E/047/0053 OF
05-06 OF SHRI H.N. PARANJPE WITH CONSUMER
GRIEVANCE REDRESSAL FORUM KALYAN ZONE,
KALYAN ABOUT THE EXCESSIVE ENERGY BILL.

Shri. H.N. Paranjape

Here in

after

G-2, New Shridev CHS Ltd.

referred to

Chinch Pada Road, Ganesh

Nagar,

as consum

Kalyan (E) 421 306.

Versus

Maharashtra State Electricity Distribution

(Here in after

Company Limited through its

referred to

Kalyan Sub Division III

as licensee)

- 1) Consumer Grievance Redressal Forum has been established under regulation of “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” to redress the grievances of consumers. This regulation has been made by the Maharashtra Electricity Commission vide powers confirmed on it by section 181 read with sub-section 5 to 7 of section 42 of The Electricity Act, 2003. (36 of 2003).
- 2) The consumer is L.T. consumer of the licensee connected to their 415-volt network. Consumer is billed as per residential tariff. The consumer registered his grievance with the forum on 06/03/2006.

The details are as follows.

Name of the consumer: Shri H.N. Paranjape

Address: Same as above

Consumer No. 020850736180

Disputed period :- 05/12/2005 to 05/01/2006

- a) The electricity bill stands in the name of Shri Prakash Sahabrao Pawar and Shri H.N. Paranjape is occupier of the premises and uses electricity for residential purpose.
- b) The consumer received the bill for Rs 50/- (Fifty) for the month of January 2006 It is also stated in the bill that the bill is prepared on the basis of average 25

units per month as the meter is faulty since January 2006.

c) The consumer is not agreeing for the aforesaid bill because his consumption is far less than the charged in the bill. He is using 18 watts energy efficient compact flurosent lamps and only one fan.

d) He also sad that the amount of Rs. 1000/- charged to him towards the installation of electronic meter is also not justified.

3. The papers related to consumer grievance dated 03/03/2006 were sent to the Nodal Officer vide letter No. KLNZ/CGRF/Kalyan/472 dated 06/03/2006 for his reply / para wise comments which remains unreplied so far.

4. The hearing scheduled on 23/03/2006 at 15.00 hrs. The consumer remains absent for the hearing. The first hearing attended by Member Mrs. V.V. Kelkar and Shri D.K. Padalkar Member Secretary and The licensee's representative Shri P.S. Ghewade Assistant Engineer submitted following papers.

- i) Consumer Personal Ladger.
- ii) Meter Test Report dated 20/03/2006.
- iii) Duly corrected B-80 current bill.

5. The second hearing was scheduled on 03/04/2006 at 16.00 hrs. and the same was communicated to the consumer vide register A-D letter No. KLNZ/CGRF/Kalyan/0488 dated 23/03/2006.

6. The forum received a letter from consume representative dated on 24/03/2006 as a reply to forum letter KLNZ/CGRF/Kalyan/0483 stating that he could not remain present for the hearing on 23/03/2006 as he received the forums letter on 24/03/2006.

He also informed the forum about the meter testing carried out by the licensee on 20/03/2006 and he receipt of the corrected bill through hand delivery copy of the same was attached with the letter

The consumer instead through the letter that he should get the reply from Chief Engineer, MSEDCL, to his letter dated 28/10/2005 which remains unreplied so far.

7. The second hearing was held on 03/04/2006 at 16 hrs. The consumer representative attended the hearing and expressed his satisfaction for the Redressal of his grievance However, he wanted the explanation for the adjustment made in the corrected bill.

8. At the time of first hearing 23/03/2006 Shri. D.K.Padalkar was Member Secretary. By the time of second hearing Shri. Padalkar was officiating transfer to other department in licensee's office and Shri R.G. Maheshwari is appointed by licensee as a member secretary hence second hearing was attended by Shri. Maheshwari from forum side

9. The second hearing attended by Member Mrs. V.V. Kelkar and Shri R.G. Maheshwari Member Secretary and the licensee side was representated by Shri P.S. Ghewade and Shri P.K. Taiwade both are Assistant Engineer. In response

to consumer's request for the explanation of the adjustment in the corrected bill meeting had been arrange between consumer and Executive Engineer billing section on a subsequent date and time.

Forum's observations: -

10. From the meter test report, correctness of the meter reading proved beyond doubts.
11. Based on the meter test report revised B-80 corrected has been issued by the licensee to the consumers and consumer has satisfied.
12. From the Consumer Personal Ladger records it is observed that prior to March 2005 meter rent was being charged towards the use of meter one time payment of Rs. 1000/- was charged to the consumer at the time of replacement of old meter by electronic meter, which is as per MSEDCL circular No. REF/PR-3/TARIFF/MERC/127253 dated on 17/06/2000.
13. In view of the above situation were in the consumer grievance is getting resolved by the corrective action taken by the licensee no order is being passed.

Date: - 13/04/2006

(V.V.Kelkar)
Member
CGRF Kalyan

(R.G.Maheshwari)
Member Secretary
CGRF Kalyan