

Date of Grievance : 17/05/2013
Date of Order : 08/07/2013
Period Taken : 52 days

IN THE MATTER OF GRIEVANCE NO. K/E/717/847 OF 2013-14 OF M/S. TECHNOCRAFT INDUSTRIES (INDIA) LTD. OF VILLAGE DHANIVALI, TAL-MURBAD, DIST-THANE, REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN ABOUT EXCESSIVE ENERGY BILL, I.E. ILLEGAL RECOVERY OF VOLTAGE SURCHARGE

M/s. Technocraft Industries (India) Ltd.,
Yarn Division,
Village Dhanivali, Tal-Murbad
Dist-Thane-421 401
Consumer no. 018059020028

(Here-in-after
referred
as Consumer)

Versus

Maharashtra State Electricity Distribution
Company Limited through its
Superintending Engineer, Kalyan Circle-2
Kalyan

(Here-in-after
referred
as Licensee)

(Per Shri. Sadashiv S. Deshmukh, Chairperson)

1. This Consumer Grievance Redressal Forum has been established under "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers. The regulation has been made by the Maharashtra Electricity Regulatory Commission vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, 2003. (36 of 2003).

2. The Consumer is having Industrial supply from the Licensee. The Consumer is billed as per said tariff. Consumer registered grievance with the Forum on 17/5/2013 for illegal recovery of voltage surcharge.
3. The papers containing above grievance were sent by Forum vide letter No. EE/CGRF/Kalyan/0292 dated 17/5/2013 to Nodal Officer of Licensee. The Licensee filed its reply on 4/7/2013.
4. We heard Consumer's Representative (C.R.), Shri Vedprakash Gupta and Shri Giradkar, Nodal Officer and Shri Kasal, Asst. Engineer. We have gone through the reply filed by Licensee dated 4/7/2013 and additional aspect brought on record by the Consumer on 11/6/2013.
5. On behalf of Licensee pointedly it is shown to us that this grievance is brought before us relying on Consumer's letter dated 27/1/2011 and basing on the same letter, Consumer had approached this Forum and relief is granted in Grievance Application No.K/E/505/698 of 2011-12 dated 14/6/2011.
6. Accordingly it is contended that for the same relief present grievance is brought before us. We have gone through the Consumer's Grievance Application No.K/E/505/698 of 2011-12 and Order therein dated 14/6/2011. It is a fact and relying on the same letter dated 27/1/2011, relief is granted for the period from July 2009 on 5/3/2010. However we are able to read from the present grievance that relief is now claimed for a period after the said date, i.e. after 5/3/2010. In this present Grievance Application precisely there is no reference to the order based on the Grievance Application No.K/E/505/698 of 2011-12 dated 14/6/2011. However on behalf of Licensee it is pointed out that already order in Grievance Application No.K/E/505/698 of 2011-12 dated 14/6/2011 is complete and refund is given. Accordingly we find the complaint in the grievance now brought before us is not clear. It is not speaking about the previous order already passed. Though C.R. claims that relief claimed is for the period after

5/3/2010 we find this can be brought to the notice of Licensee or by approaching IGRC for relief which Consumer claims. Such relief ought to have been sought there in the light of order passed by this Forum in Grievance Application No.K/E/505/698 of 2011-12 dated 14/6/2011. Now Consumer is at liberty to approach the concerned in this light. Accordingly, this grievance is to be disposed off.

Hence the order.

O-R-D-E-R

Grievance of Licensee stands disposed off. Consumer is at liberty to approach the Licensee or IGRC as found fit for relief for the period after 5/3/2010.

Date : 08/07/2013

I Agree

I Agree

(Mrs. S.A. Jamdar)
Member
CGRF Kalyan

(Chandrashekar U. Patil)
Member Secretary
CGRF Kalyan

(Sadashiv S. Deshmukh)
Chairperson
CGRF Kalyan

Note:-

The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.

“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51”.