



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
Ph- 2210707, Fax – 2210707, E-mail : cgrfkalyan@mahadiscom.in

No. **K/E/1101/1322 of 2016-17**

Date of Grievance : 25/01/2017

Date of order : 10/02/2017

Total days : 17

IN THE MATTER CASE OF GRIEVANCE NO. K/E/1101/1322/2016-17 IN RESPECT OF SHRI RAOSAHEB WAGHMARE (SHRI SAYED MASOOD ALI), SHOP AT MILAN NAGAR, NEAR MSE OFFICE, ULHASNAGAR-421 003, DIST. THANE, REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN REGARDING BILLING DISPUTE.

Shri Raosaheb Waghmare (Shri Sayed Masood Ali),
Shop at Milan Nagar,
Near MSE Office,
Ulhasnagar-421 003,
Dist. Thane.

(Consumer No.021510447775) (Hereinafter referred as Consumer)

Versus

Maharashtra State Electricity Distribution
Company Limited

through its Nodal Officer,

MSEDCL, Kalyan Circle-III, (Hereinafter referred as Licensee)

Appearance : - For Licensee : Shri Gawali - AEE-Ulhas S/dn-II
For Consumer- Rajput- CR

[Coram- Shri A.M.Garde-Chirperson, Shri L.N.Bade-Member Secretary and
Mrs.S.A.Jamdar- Member (CPO)].

Maharashtra Electricity Regulatory Commission, is, constituted
u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of
brevity referred as 'MERC'. This Consumer Grievance Redressal Forum

has been established as per the notification issued by MERC i.e. “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006” to redress the grievances of consumers vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as ‘Regulation’. Further the regulation has been made by MERC i.e. ‘Maharashtra Electricity Regulatory Commission. Hereinafter referred as ‘Supply Code’ for the sake of brevity. Even, regulation has been made by MERC i.e. ‘Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply & Determination of Compensation) Regulations, 2014.’ Hereinafter referred ‘SOP’ for the sake of convenience (Electricity Supply Code and other conditions of supply) Regulations 2014’.

2] Both parties are present. As the case came up for hearing. We have gone through the prayer made in the application. The consumer claims refund of excess amount paid in Lokadalat together with interest thereon from the date of payment till refund. It is clear that prayer put up is beyond jurisdiction of this Forum. If the consumer aggrieved by the order passed in the Lokadalat, he has to approach appropriate Forum to challenge the same. Hence the grievance application has to be rejected.

Hence the order.

ORDER

The grievance application of the consumer is hereby rejected.

Date: 10/02/2017.

(Mrs.S.A.Jamdar)

(L.N.Bade)

(A.M.Garde)

Member
CGRF, Kalyan

Member Secretary
CGRF, Kalyan.

Chairperson
CGRF, Kalyan.

NOTE

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.

“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51”.

- b) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or

- c) delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-

“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”

- d) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.

