



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
Ph- 2210707, Fax – 2210707, E-mail : cgrfkalyan@mahadiscom.in

Date of Grievance : 11/1/2013
Date of Order : 4/2/2013
Period taken : 25 days

IN THE MATTER OF GRIEVANCE NO. K/N/103/805 OF 2012-2013 OF
SHRI KASHINATH BAPU JADHAV, 6, CHINCHWALI, TAL.BHIWANDI)
REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM
KALYAN ZONE, KALYAN ABOUT NEW CONNECTION .

Shri Kashinath Bapu Jadhav
6, Chinchwali, Tal. Bhiwandi

(Here-in-after
referred
as Consumer)

Versus

Maharashtra State Electricity Distribution
Company Limited through its
Executive Engineer
Vasai Division

(Here-in-after
referred
as licensee)

(Per Shri. Sadashiv S. Deshmukh, Chairperson)

- 1) This Consumer Grievance Redressal Forum has been established under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006” to redress the grievances of consumers. The regulation has been made by the Maharashtra Electricity Regulatory Commission vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, 2003. (36 of 2003).
- 2) The consumer has registered grievance with the Forum on 11/1/2013 for New Connection (Agriculture).
The details are as follows :
Name of the consumer :- Shri Kashinath Babu Jadhav
Address: - As given in the title
Reason of dispute : Fresh agriculture connection not given.
- 3) The set of papers containing above grievance was sent by Forum vide letter No EE/CGRF/Kalyan/0039 dated 11/1/2013 to Nodal Officer of licensee. The licensee filed reply vide letter No. EE/Vasai/Tech/815 dated 4/2/2013.
- 4) We the Members of the Forum heard both sides in the meeting hall of the Forum’s office on 4/2/2013. Licensee represented by Nodal Officer Shri Gangurde.Asstt.Engr.,Wada,&Consumer Shri Kashinath Babu Jadhav.
Reply filed by Licensee is read.
- 5) Licensee objected to this grievance contending that consumer directly approached to CGRF hence it be now dismissed
- 6) It is a fact that consumer sought new connection for agricultural purpose

on 24/4/2012. But on 25.9.2012 he was asked in writing to comply the requirements. Thereafter there is no any written grievance by the consumer to the Licensee or to the IGRC . Hence it is clear matter now directly brought to the CGRF which cannot be dealt . It is to be disposed off on that ground only.

- 7) At this juncture we place on record the development that Executive Engineer gave sanction for the estimate dated 22/1/2013 submitted by the Asstt. Engineer on 2/2/2013. Now it's copy provided to the consumer who is also apprised about the channel of complaint to Dept. or to IGRC in writing and on failure to comply it in time, he can approach this Forum.

ORDER

This complaint is disposed off, as it filled directly without approaching to the IGRC/ Dept. with grievance and following time prescribed.

Date : 4/2/2013

sd/

(R.V.Shivdas)
Member Secretary
CGRF Kalyan

sd/

(Sadashiv S. Deshmukh)
Chairperson
CGRF Kalyan

Note - Above order is passed on 42/2013. It in hand writing which is noted by both the sides on that date and now this typed order is prepared for record. It's copy be sent to the consumer concerned

(R.V.Shivdas)
Member Secretary
CGRF Kalyan

(Sadashiv S. Deshmukh)
Chairperson
CGRF Kalyan