



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
Ph- 2210707, Fax – 2210707, E-mail : cgrfkalyan@mahadiscom.in

Date of Grievance : 03/04/2013
Date of Order : 19/06/2013
Period Taken : 77 days

IN THE MATTER OF GRIEVANCE NO. K/DOS/010/836 OF 2012-13 OF MR. P.A. PINTO (SHETH SHELTERS PVT. LTD.) OF THANE, REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN REGARDING RECONNECTION OF SUPPLY

Shri P.A. Pinto (Sheth Shelters Pvt Ltd)

A-301, Kamvan,

Vasant Karishma CHS,

Dist-Thane-401 202

Address for Correspondence:

Shri P.A.Pinto,

501, Sarup Sagar,

25, Prof. Almeida Road, Bandra (W),

Mumbai – 400 050

Consumer No.001690507982

(Here-in-after
referred
as Applicant)

Versus

Maharashtra State Electricity Distribution

Company Limited through its Nodal Officer,

Exe. Engineer, Vasai Circle, Vasai

(Here-in-after
referred
as Licensee)

(Per Shri. Sadashiv S. Deshmukh, Chairperson)

1. This Consumer Grievance Redressal Forum has been established under "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of

consumers. The regulation has been made by the Maharashtra Electricity Regulatory Commission vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, 2003. (36 of 2003).

2. The Applicant is having Residential & Commercial supply from the Licensee. It is in the name of builders, Sheth Shelters Pvt Ltd. Applicant registered grievance with the Forum on 3/04/2013 for reconnection of supply.
3. The papers containing above grievance were sent by Forum vide letter No. EE/CGRF/Kalyan/0215 dated 4/4/2013 to Nodal Officer of Licensee. The Licensee not appeared.
4. The Applicant herein is referred hereinafter as “Consumer” for the sake of convenience, but in fact his name is not appearing for the supply given . the supply is existing in the name of Sheth Shelters Pvt Ltd. accordingly he be read as “Applicant” though in the further discussion he is described as a “Consumer”.
5. Consumer attended in person on the date fixed, however none attended on behalf of Licensee in spite of intimation issued and even intimation on phone. Accordingly, there is no communication and response from Licensee. We feel that we could not succeed in impressing upon the Officers of Licensee for attending the matter though their attendance was necessary for clarifying the position. Consumer has filed this grievance on the ground that supply is disconnected and no connection is given in spite of persuasion.
6. With the help of Consumer we have gone through the papers placed before us. Accordingly following factual aspects are disclosed:-
 - a) Old number of Consumer is R-20213 and Consumer number is written as 001696507982. Actually the name of the Consumer is Sheth Shelters.

- b) Mr P.A. Pinto is present before us, he submitted that he happened to be the flat owner of Flat No.A/301 and it is built-up by Sheth Shelters Pvt. Ltd. and meter is standing in the name of Sheth Shelters Pvt. Ltd.
- c) Mr. Pinto is fair enough to submit that still his name is not entered as a Consumer and there is no any application filed for seeking change in the name for connection in the flat purchased or new connection.
7. Further we tried to find out the exact grievance of Consumer and it is noted that Consumer, Mr. Pinto has approached by writing letter on 23/7/08 making it clear that actual reading of meter is 12 but for few months the units consumed is shown as 50 units. Further it is seen that this connection resulted in P/D on 25/11/08. Consumer received bill dated 1/12/08 for Rs.1,730/-. Consumer then had approached the Engineer of Licensee at Vasai on 25/8/2009, there was no response. Again he approached the Office at Vasai vide letter dated 20/11/10. Further he made a grievance with District Consumer Forum on 5/11/2011 and lastly approached the Managing Director of the Licensee on 26/12/12. As there was no reply on behalf of Licensee, he has approached this Forum vide his Application dated 20/4/2013. Accordingly, we perceived the grievance of Consumer is of peculiar nature. It pertains to disconnection without notice, bills issued are not as per actual reading and inspite of his persuasion he is not being cared and no response is given. Now he seeks re-connection without any wastage of time
8. During discussion when Consumer attended, we had made it aware that for approaching this Forum the status of Consumer is required as per section 2 (15) of Electricity Act, 2003. Accordingly he was asked to clarify this position but he fairly submitted that he has not applied for either change of name or he is not sought any fresh connection. On this count we find that the present Applicant, Mr. P.A. Pinto has not yet become the consumer of Licensee. He has

not approached this Forum on the authority of Sheth Shelters Pvt Ltd. accordingly the agreement of supply is in between Sheth Shelters Pvt Ltd and Licensee and Sheth Shelters Pvt Ltd is the Consumer, it will not be possible to recognize the present Applicant as a Consumer and hence it is clear that the grievance application cannot be dealt. Consumer is at liberty to follow appropriate course advisable either by seeking fresh connection or any other mode, if available.

9. This matter could not be decided in time as the Licensee failed to attend and opportunity was given to both sides to make it clear, even then the Licensee did not turn up.

Hence the order.

O-R-D-E-R

Grievance of Applicant is hereby disposed off as he is not the Consumer and for want of his status this Forum cannot exercise jurisdiction over the grievance brought.

Date : 19/06/2013

I Agree

I Agree

(Mrs. S.A. Jamdar)
Member
CGRF Kalyan

(Chandrashekar U. Patil)
Member Secretary
CGRF Kalyan

(Sadashiv S. Deshmukh)
Chairperson
CGRF Kalyan

Note:-

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.

“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51”.