

Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
Ph- 2210707, Fax - 2210707, E-mail : cgrfkalyan@mahadiscom.in

No. K/E/1271/1498 of 2017-18

Date of registration : 02/12/2017

Date of order : 10/01/2018

Total days : 39

IN THE MATTER OF GRIEVANCE NO. K/E/1271/1498 OF 2017-18 OF BHARAT SPRINGS, PLOT SURVEY GUT NO.295 MUMBAI-NASSHIK ROAD (N.H.NO.3), AT VILLAGE LAHE, TAL-SHAHAPUR, DIST. THANE, PIN CODE-421 601 REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN ABOUT BILLING DISPUTE.

Bharat Springs,
Plot Survey Gut No.295,
Mumbai-Nashik Road (N.H.no.3),
At Village Lahe, Tal-Shahapur,
Dist. Thane, Pin Code-421 601.
(Consumer No.015559021400)

... (Hereinafter referred as Consumer)

V/s.

Maharashtra State Electricity Distribution
Company Limited
Through it's Nodal Officer/Addl.EE.
Kalyan Circle-II, Kalyan

... (Hereinafter referred as Licensee)

Appearance : For Licensee - 1) Shri.N.T.Kale, Nodal Officer, KC-II
2) Smt.Kishori Talele, Dy. Law Off., KC-II

For Consumer - Shri. Vijay D. Dagha (C.R.)

[Coram- Shri A.M.Garde - Chairperson, Shri A.P. Deshmukh - Member Secretary
Mrs. S.A.Jamdar - Member (CPO)].

1) Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressed Forum has been established as per the notification issued by MERC i.e. "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressed Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as 'Regulation'. Further the regulation has been made by MERC i.e. 'Maharashtra Electricity Regulatory Commission. Hereinafter referred as 'Supply Code' for the sake of brevity. Even, regulation has been made by MERC i.e. 'Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for

Giving Supply & Determination of Compensation) Regulations, 2014.’ Hereinafter referred ‘SOP’ for the sake of convenience (Electricity Supply Code and other conditions of supply) Regulations 2014’.

2) Grievance in short is that Bharat Parabolic Pvt. Ltd. with sanctioned load of 500 KVA applied for reduction in load to 125 KVA. The request was not granted. It is further the case that Bharat Springs as it then was under Consumer no. 015559021400 had applied for change of name in 2005 which was not effected by MSEDCL.

3) Licensee in reply contends that as per their record Bharat Springs is the Consumer having Consumer no.015559021400. That the Consumer did apply for change of name vide their letter in the year 2005 to which Licensee had responded vide their letter on 11/10/2005, calling up on them to produce documents as listed therein. Bharat Springs did not comply, as such the name continued as it was as Bharat Springs. Now on receiving letter from Bharat Parabolic Pvt. Ltd. for reduction of contract demand, Licensee responded vide letter on 03/04/2017 & again informed to submit application for change of name with requisite documents as already conveyed. MSEDCL Also informed Consumer to contact the office, if any assistance was needed.

We have heard both sides. It appears clear from the record that the application filed for reduction of load is by M/s Bharat Parabolic Springs Pvt. Ltd. Where as the name of the Consumer as per MSEDCL record is M/s Bharat Springs. It is clear also that if at all there was change in the name or constitution of the firm the same has not been got effected in the MSEDCL record. MSEDCL was right in refusing to grant reduction in load for want of request from the Consumer as per their record. This being so the grievance fails .

Hence the order.

ORDER

The Grievance is dismissed.

Date: 10/01/2018

(Mrs.S.A.Jamdar)
Member
CGRF, Kalyan

(A.P.Deshmukh)
MemberSecretary
CGRF, Kalyan.

(A.M.Garde)
Chairperson
CGRF, Kalyan.

NOTE

- a) *The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.*

“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51”.

- b) *Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or*

- c) *delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-*

“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”

- d) *It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.*