



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
Ph- 2210707, Fax – 2210707, E-mail : cgrfkalyan@mahadiscom.in

Date of Grievance : 25/06/2012
Date of Order : 15/09/2012
Period Taken : 82 days

IN THE MATTER OF GRIEVANCE NO. K/E/623/741 OF 2012-2013 OF
SHRI ASSANDAS A. CHANCLANI, (ANIL CINEMA) ULHASNAGAR
REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM
KALYAN ZONE, KALYAN ABOUT EXCESSIVE ENERGY BILL.

Shri Assandas A. Chanchlani,
Anil Cinema,
Plot No. 221,
Kalyan-Ambarnath Road
Ulhasnagar – 421 003

(Here-in-after
referred
as Consumer)

Versus

Maharashtra State Electricity Distribution
Company Limited through its
Dy. Executive Engineer,
Ulhasnagar Sub-Division No. 3

(Here-in-after
referred
as licensee)

(Per Shri. Sadashiv S. Deshmukh, Chairperson)

1) This Consumer Grievance Redressal Forum has been established under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006” to redress the grievances of consumers. The regulation has been made by the Maharashtra Electricity Regulatory Commission vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, 2003. (36 of 2003).

2) The consumer is a L.T. - II consumer of the licensee. The Consumer is billed as per Commercial tariff. Consumer registered grievance with the Forum on 25/06/2012, for Excessive Energy Bill.

The details are as follows :

Name of the consumer :- Shri Assandas Chanchlani

Address: - As given in the title

Consumer No : - 1)021510119697

2)021510472818

3)021510811043

Reason of dispute : Excessive Energy Bill.

3) The set of papers containing above grievance was sent by Forum vide letter No EE/CGRF/Kalyan/0513 dated 25/06/2012 to Nodal Officer of licensee. The licensee filed reply vide letter No. SE/KC-II/Tech/3431, dated 20/07/2012 through Nodal Officer, Kalyan Circle – II and No. DYEE/Ulh.Sub.Dn.III/1163, dt. 20/07/2012 through Dy. Executive Engineer, Ulhasnagar Sub-Division No. III.

- 4) This matter is taken up today. Consumer Shri Deepak B. Ahuja is present. On behalf of Licensee Nodal Officer Shri Giradkar alongwith Shri V. H. Kasal, Assistant Engineer and Shri S. N. Bokefode is present.
- 5) We heard both the sides at length and Interim Orders were passed as there was a threat to the consumer for disconnection. It was noted that matter was not yet decided before IGRC, hence matter was adjourned for awaiting the order of IGRC.
- 6) Today Nodal Officer is present. He submitted order is passed by the IGRC today only, copy of it is provided to the consumer and to the Forum. We have gone through the said order. Accordingly the grievance which is filed by the consumer before this Forum no more survives due to the order passed by IGRC. However it is the sweet choice of consumer to consider and act appropriately as found fit on the order of IGRC. As per the spirit of the order of IGRC partial relief is granted wherein Licensee is to re-calculate and serve the bill and on service of bill if there is any such situation, then only action of disconnection is open. Hence there is no question of now continuing Interim Relief Order passed in this matter. In this light without commenting anything on the merits this grievance stands disposed off.
- 7) This complaint is registered on 25/06/2012. Matter should have been decided before 24/08/2012. However, IGRC was to decide the matter, time was granted to the IGRC and as order is passed by the IGRC today, this matter could not be decided within 60 days.

Hence the order :

ORDER

- 1) Grievance Application stands disposed off as IGRC passed order on 14/09/2012 which is open for the consumer for appropriate course.
- 2) The Consumer if not satisfied can file representation against this decision with the Hon. Electricity Ombudsman within 60 days from the date of this order at the following address.

“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51”.

- 3) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-

“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”

Date : 15/09/2012

(Mrs. S.A. Jamdar)
Member
CGRF Kalyan

(R.V.Shivdas)
Member Secretary
CGRF Kalyan

(Sadashiv S. Deshmukh)
Chairperson
CGRF Kalyan