



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
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Date of Grievance : 18/06/2012
Date of Order : 14/09/2012
Period taken : 85 days

IN THE MATTER OF GRIEVANCE NO. K/N/101/737 OF 2012-2013 OF
SHRI SHASHIKANT KASHINATH BAGDANE, AMBERNATH (EAST)
REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM
KALYAN ZONE, KALYAN ABOUT NEW CONNECTION .

Shri Shashikant Kashinath Bagdane
Plot No. 175, Kansai Section,
Ambarnath (East)
Dist – Thane : 421 503

(Here-in-after
referred
as Consumer)

Versus

Maharashtra State Electricity Distribution
Company Limited through its
Dy. Executive Engineer
Ambarnath East Sub-Division

(Here-in-after
referred
as licensee)

(Per Shri. Sadashiv S. Deshmukh, Chairperson)

- 1) This Consumer Grievance Redressal Forum has been established under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006” to redress the grievances of consumers. The regulation has been made by the Maharashtra Electricity Regulatory Commission vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, 2003. (36 of 2003).
- 2) The consumer has registered grievance with the Forum on 18/06/2012 for New Connection.
The details are as follows :
Name of the consumer :- Shri Shashikant Kashinath Bagdane
Address: - As given in the title
Consumer No : -
Reason of dispute : New Connection
- 3) The set of papers containing above grievance was sent by Forum vide letter No EE/CGRF/Kalyan/0495 dated 18/06/2012 to Nodal Officer of licensee. The licensee filed reply vide letter No. SE/KC-II/Tech/3147, dated 09/07/2012 through Nodal Officer Kalyan Circle – II.
- 4) We the Members of the Forum heard both sides in the meeting hall of the Forum’s office on 09/07/2012, 27/07/2012, 08/08/2012, 21/08/2012, 24/08/2012, 27/08/2012 & 03/09/2012. Licensee represented by Nodal Officer Shri Giradkar, Shri Agrawal, Dy. Ex. Engr., Shri V. H. Kasal, Asstt. Engr. and Consumer Shri Shashikant Bagdane.
- 5) From the submissions made by both sides, it is seen that consumer is seeking new electric supply from the Licensee in his Plot No. 175 on the address shown in the title. He approached Licensee submitting application

and affidavit dt. 30/07/2011. As his request was not dealt in time, he approached IGRC on 20/03/2012. Even before the IGRC there was no any response hence he approached this Forum on 18/06/2012.

On behalf of Licensee it is pointed out that there was a meter, which resulted in P. D. (Permanently Disconnected) in the name of consumer's father in the premises wherein present consumer is seeking connection. It is contended that said meter resulted in P.D. on 11/11/2003 and those dues to be cleared. CPL of said P.D. connection is placed on record, said meter was in the name of Mr. Bagdane Kashinath Vadu and the present consumer admittedly the Son of Shri said Kashinath Bagdane. Consumer No. of said P.D. connection is 021520209911 and total dues in the P.D. connection were to the tune of Rs. 89,001=17. Further it is claimed that bill to that extent is issued on 19/10/2011 as it was sought by the present consumer vide application dt. 13/10/2011 and at that time dues were to the tune of Rs. 01,81,450/- including interest. Accordingly now it is claimed by the Licensee that present consumer happens to be the Son and heir of Shri said Kashinath Bagdane whose meter resulted in P.D. and is in arrears. It is claimed unless those dues are paid, no any new connection can be given.

- 6) Present consumer tried to content that he is not seeking connection at the place where the P.D. meter was and he is seeking it in Plot No. 175. He tried to say that P.D. connection was in House No. 180/6. He was asked to place on record the Municipal Abstract showing House No. of his plot wherein he is seeking connection thereby we were to verify the identity of House No. 180/6 from where meter in the name of consumer's father resulted in P.D. and the present demand of the present consumer.

However, no such abstract is produced, inspite of sufficient time given. Even we had directed the Dy. Executive Engineer Shri Agrawal to place before us the present connection in House No. 180/6 which he submitted on e-mail dt. 03/09/2012 and those connections are in the Plot No. 180 and 175. Accordingly we find both sides are not able to place before us the exact House No. or the premises wherein previous connection was P.D. and that for want of said precise identification we are not able to uphold the claim of consumer at this stage. We are aware that for want of details in time from Municipal Council, consumer is not able to produce the identity of House No. etc. hence he is at liberty to approach with proper documents if required, once again with the Licensee.

- 7) This matter was taken up from time to time and adjourned at the request of the consumer who was to place on record the details of property. Hence it could not be decided in 60 days.

Hence we pass the following order :

O-R-D-E-R

- 1) The present grievance of consumer is hereby disposed off. Liberty is given to the consumer to approach a fresh if required, to the Licensee with proper documents establishing identity of the House No. wherein he is seeking connection and demonstration that Permanently Disconnected connection in his father's name is not from the premises wherein he is seeking connection.

- 2) The Consumer if not satisfied can file representation against this decision with the Hon. Electricity Ombudsman within 60 days from the date of this order at the following address.

“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51”.

- 3) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-

“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”

Date : 14/09/2012

(Mrs. S.A. Jamdar)
Member
CGRF Kalyan

(R.V.Shivdas)
Member Secretary
CGRF Kalyan

(Sadashiv S. Deshmukh)
Chairperson
CGRF Kalyan