



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
Ph– 2210707, Fax – 2210707, E-mail : cgrfkalyan@mahadiscom.in

No. K/E/780/938 of 2013-14

Date of Grievance : 06/3/2014

Date of Order : 24/3/2014

Total days : 19

IN THE MATTER OF GRIEVANCE NO. K/E/780/938 OF 2013-14 IN RESPECT OF
ASHOK MALHARI DOLAS, MURGIWALI CHAWL, ASHOK NAGAR, WALDHUNI,
KALYAN, DIST-THANE, REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL
FORUM KALYAN ZONE, KALYAN REGARDING EXCESSIVE BILL.

Shri Ashok Malhari Dolas
Murgiwali Chawl,
Ashok Nagar, Waldhuni,
Kalyan ,
Dist. Thane.

.... (Hereafter referred as Consumer)

(Consumer No.020020001152/P.C.3)

Versus

Maharashtra State Electricity Distribution
Company Limited through its
Nodal Officer, Kalyan Circle-I ,Kalyan,

.... (Hereinafter referred as Licensee)

Appearance : For Consumer – Shri Shankar Ramrati Varma
For Licensee - Shri Thool –Dy.Exe.Engineer
Shri Bharambe-Asst. Engineer
Shri Khetre-Asst. Accountant.

(Per Shri Sadashiv S.Deshmukh, Chairperson)

1] Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003.(36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressal Forum has been established as per the notification issued by MERC i.e. "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress

the grievances of consumers vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as 'Regulation'. Further the regulation has been made by MERC i.e. 'Maharashtra Electricity Regulatory Commission (Electricity Supply Code and other conditions of supply) Regulations 2005'.

2] This grievance is brought before us by consumer vide his grievance application presented on 6/3/2014. He has disputed that in the month of August 2012, 16 units are shown more and excess amount is recovered, it be refunded. Grievance application along with accompaniments were sent to the Licencee vide letter of this Forum bearing No.EE/CGRF/Kalyan/112 dated 12/3/2014. In response to it, Officer of Licencee attended, filed reply dated 21/3/2014 on 24/3/2014. It is contended that bills are issued as per reading reflected in the meter. Copy of CPL and copy of meter replacement report i.e. extract of register placed on record.

3] We heard consumer's representative Mr. S.R.Verma, for Licencee Dy.Exe.Engineer Mr. Thool, Asst. Engineer Mr. Bharambe and Asst. Account Mr. Khetre.

4] Though, dispute is raised about 16 units, shown extra and amount recovered for the month of August 2012, it is reflected in the CPL that previous meter was changed, new meter was installed and said new meter is shown in the month of August 2012, old meter is shown till July 2012. Meter replacement register's copy shows that previous meter reflected units of 510 at the time of replacement and reading of new meter was 01. Accordingly in the month of August 2012. Considering the said last reading and progressive reading of the meter 62 units are shown. In other words, new meter reading is of 47 units, thereby actual consumption is of 46 units. In respect of old meter, though at the time of replacement, it is of 510 units, but actually in the bill of July 2012, correct reading is shown as 494. Hence if from current reading the last reading of old meter is reduced, then $510-494=16$). Figure of 16 units

comes. Accordingly, said 16 units and 46 units (46+16=62) of new meter taken together. 62 units are arrived at and those are reflected in the bill of August 2012. These facts are shown to consumer's representative, who is satisfied this calculation we find that the units shown are correct. This grievance found, without any merit as such. Hence this grievance is to be rejected.

Hence the order.

ORDER

1] Grievance application of consumer is hereby rejected.

Dated:24/03/2014

I agree

I agree

(Mrs.S.A.Jamdar)
Member
CGRF,Kalyan

(Chandrashekhar U.Patil)
Member Secretary
CGRF,Kalyan

(Sadaashive S.Deshmukh)
Chairperson
CGRF, Kalyan

NOTE

a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.

“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission,606/608, Keshav Bldg, Bandra Kurla Complex,Mumbai 51”.

b) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-

“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”

c) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.

