



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
Ph- 2210707, Fax - 2210707, E-mail : cgrfkalyan@mahadiscom.in

Date of Grievance : 11/03/2013
Date of Order : 08/04/2013
Period Taken : 29 days

IN THE MATTER OF GRIEVANCE NO. K / E / 702 / 828 OF 2012-2013
OF SMT. RAJANI P. KADAV, ULHASNAGAR, TAL. KALYAN, DIST - THANE
REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM
KALYAN ZONE, KALYAN

Smt. Rajani Prabhakar Kadav,
G-2, Shubhalaxmi Palace,
Subhash Nagar,
Opp. Radhaswami Satsang,
Follower Lane,
Ulhasnagar - 3

(Here-in-after
referred
as Consumer)

Versus

1) Maharashtra State Electricity Distribution
Company Limited through its
Dy. Exe. Engr., Ulhasnagar, Sub Division-2
Ulhasnagar

(Here-in-after
referred
as Licensee)

(Per Shri. Sadashiv S. Deshmukh, Chairperson)

1. This Consumer Grievance Redressal Forum has been established under "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers. The regulation has been made by the Maharashtra Electricity Regulatory Commission vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, 2003. (36 of 2003).
2. Consumer herein is not having Meter in her name. She has purchased the premises from Shri Prabhakar Suryavanshi who was having connection bearing Consumer No.02511034227 which resulted in P.D. in March 2012. However,

her son Anil secured re-connection but she disputed it contending it is her fraudulent act. She approached Officers of Licensee but was not dealt in time. Hence she approached this Forum.

3. The batch of papers containing above grievance was sent by Forum vide letter No EE/CGRF/Kalyan/0162 dated 11/03/2013 to Nodal Officer of licensee.
4. We heard consumer representative Mr Pankaj Kadav and Nodal Officer Shri Giradkar assisted by Mr. Nemade, Dy. Exe.Engineer.
5. On the basis of submissions made and materials on record the following factual aspects are disclosed:

Consumer no. 021511034227 is in the name of Shri Prabhakar Manoj Suryavanshi, however said supply resulted in P.D. in March 2012. However Mr. Anil Kadav, leased out the premises to Shri Mukesh Bhagat on 5/5/2012 and thereafter the said Shri Anil Kadav sought supply. Accordingly supply was restored on 21/6/12. In the meantime the mother of Shri Anil Kadav, i.e. Smt. Rajani Kadav who is Applicant before this Forum, approached Licensee contending that property belongs to her and connection given in the name of Shri Anil Kadav is a fraudulent act by producing false documents and said connection be disconnected. It is disclosed that as per her contention matter is dealt and on 2/1/2013 said supply is disconnected, meter is taken out. The said action for disconnection and taking out meter is not disputed by Shri Anil Kadav or so-called person residing as the Lessee, i.e. Shri Mukesh Rajput.

6. In this background on behalf of Licensee it is submitted that there is no any aspect of grievance now subsists hence this Application is to be filed.
7. As against it the consumer representative submitted that though grievance is redressed but it should be ensured in future, no any such connection is given unless Applicant, i.e. the owner of the premises is consulted or made aware.
8. We at this stage find that on record, Smt. Rajani Kadav is not yet entered as consumer and meter is not standing in her name but connection is taken in the

premises as stated above by her predecessor in the year 1977 and it resulted in P.D. in March 2012. The said status is shown on CPL as a P.D. If found fit she may seek change of name for which no any direction is required from this end. However on behalf of Licensee it is submitted that care will be taken in future.

ORDER

- a) Grievance application is disposed off. The Licensee to take care in future whenever any change is required, it be ensured that owner, Smt. Rajani Kadav is made known of it.
- b) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.

“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51”.

- c) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-

“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”

Date : 08/04/2013

I Agree

I Agree

(Mrs. S.A. Jamdar)
Member
CGRF Kalyan

(R.V.Shivdas)
Member Secretary
CGRF Kalyan

(Sadashiv S. Deshmukh)
Chairperson
CGRF Kalyan