



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
Ph- 2210707, Fax – 2210707, E-mail : cgrfkalyan@mahadiscom.in

Date of Grievance : 11/02/2012
Date of Order : 08/04/2013
Period Taken : 47 days

IN THE MATTER OF GRIEVANCE NO. K / E / 690 / 816 OF 2012-2013
OF SHRI CHANDRAKANT KISAN KARANDE, TITWALA, TAL. KALYAN,
DIST – THANE REGISTERED WITH CONSUMER GRIEVANCE
REDRESSAL FORUM KALYAN ZONE, KALYAN ABOUT EXCESSIVE
ENERGY BILL.

M/s. Chandrakat Kisan Karande
Hari Om Valley, Ganesh Mandir Road,
Bldg. No.10, B-Wing, flat No.403,
Titwala [E], Tal. Kalyan
Dist : Thane

(Here-in-after
referred
as Consumer)

Versus

1) Maharashtra State Electricity Distribution
Company Limited through its
Asst. Engineer, Construction Sub Division,
Kalyan

(Here-in-after
referred
as licensee)

(Per Shri. Sadashiv S. Deshmukh, Chairperson)

- 1) This Consumer Grievance Redressal Forum has been established under "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers. The regulation has been made by the Maharashtra Electricity Regulatory

Grievance No. K / E / 690 / 816 of 2012-2013
Commission vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, 2003. (36 of 2003).

- 2) The consumer is a L.T.-1 residential consumer of the licensee. The Consumer is billed as per said tariff. Consumer registered grievance with the Forum on 11/02/2013 for Excessive Energy Bill.

The details are as follows :

Name of the consumer :- M/s. Chandrakat Kisan Karande

Address: - As given in the title

Consumer No : - 020110238780

Reason of dispute : Excessive Energy Bill

- 3) The batch of papers containing above grievance was sent by Forum vide letter No EE/CGRF/Kalyan/102 dated 11/02/2013 to Nodal Officer of licensee. The Licensee filed reply on 05/03/2013 and 01/04/2013.
- 4) This matter takenup for final hearing on 01/04/2013. Consumer attended in person. For Licensee Nodal Officer, Mr. Giradkar, Junior Officer, Mr. Nilathe, attended. On behalf of Licensee copy of bill dated 31/3/2013 is produced showing credit of Rs.1480.57 p. in the consumer's account. Even letter dated 1/4/2013 presented communicating the flaw set right and in future, proper precaution will be taken. Consumr is provided with said copy of bill dated 31/3/2013. on this count consumer submitted now his grievance stands redressed. This Grievance Application be now filed.
- 5) As the Grievance of consumer is considered by Licensee credit is givenfor Rs.1,480/-, no dispute is surviving. Hence this matter is to be disposed off.

ORDER

- a) Consumer's Grievance is redressed during pendency of this matter, hence, it stands disposed off.
- b) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.

“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51”.

- c) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-

“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”

Date : 8/4/2013

I Agree

I Agree

(Mrs. S.A. Jamdar)
Member
CGRF Kalyan

(R.V. Shivdas)
Member Secretary
CGRF Kalyan

(Sadashiv S. Deshmukh)
Chairperson
CGRF Kalyan