



Consumer Grievance Redressal Forum, Kalyan Zone  
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301  
Ph- 2210707, Fax - 2210707, E-mail : cgrfkalyan@mahadiscom.in

No. K/N/758/914 of 2013-14

Date of Grievance : 29/01/2014

Date of order : 26/02/2014

Period Taken : 29 days.

**IN THE MATTER OF GRIEVANCE NO. K/N/758/914 OF 2013-14 IN RESPECT OF AMOUGH CHEMICAL PVT. LTD. N-79,MIDC,BADLAPUR DIST-THANE , REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN REGARDING REFUND OF RLC CHARGES AS PER MERC ORDER.**

Amough Chemical Pvt. Ltd.,  
N-79,MIDC, Badlapur  
District-Thane.

(Hereafter referred as Consumer)

Consumer N. 021540238003.

Versus

Maharashtra State Electricity Distribution  
Company Limited through its  
Asst.Engineer, Kalyan Circle-II,

(Hereinafter referred as Licencee)

**Appearance : For Consumer – Shri Mantri.**

**For Licencee - Shri B.R.Dumane –Dy.Exe.Engineer**

**(Per Shri Sadashiv S.Deshmukh, Chairperson)**

1] Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003.(36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressal Forum has been established as per the notification issued by MERC i.e. "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003).

2] Consumer approached this Forum with grievance on 29/1/2014, as Licencee failed to refund the RLC amount. All the papers along with grievance were sent to

Nodal Officer along with letter of this Forum bearing No. EE/CGRF/040/dated 29/1/2014. On behalf of Licencee, Nodal Officer and concerned Dy.Exe. Engineer attended.

3] This grievance is filed by the consumer on 29/01/2014, regarding refund of RLC charges as per MERC order. On behalf of Licencee, letter dated 24/2/2014 addressed by Dy.Executive Engineer to Executive Engineer MSEDCL is placed on record, requesting for refund of RLC to the tune of Rs.1,51,865.41 to the consumer .

4] In this matter, we noted that this Forum decided present consumer's grievance, pertaining to refund of this RLC in Grievance No. K/E/0148/169 vide order dated 29/1/2009. Present application is nothing but seeking the relief, aggrieved by non compliance of the order. Accordingly, we find if, consumer is aggrieved by non compliance of order, there is specific Forum available to seek relief and it is with Hon'ble MERC. In spite of it consumer has opted to seek execution of our own order and we find such execution is to be sought before Hon'ble MERC. Hence grievance is to be disposed off.

Hence the order.

### **ORDER**

Grievance stands disposed off as prayer towards execution of orders of this Forum not tenable before this Forum, which is to be taken to Hon'ble MERC.

Kalyan

Dated: 26/2/2014

**I agree**

**I agree**

**(Mrs.S.A.Jamdar)**  
**Member**  
**CGRF,Kalyan**

**(Chandrashekhar U.Patil)**  
**Member Secretary**  
**CGRF,Kalyan**

**(Sadaashive S.Deshmukh)**  
**Chairperson**  
**CGRF, Kalyan**

## NOTE

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.

*“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51”.*

- b) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-

*“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”*

- c) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.