

MAHARASTRA STATE ELECTRICITY BOARD
KALYAN ZONE, KALYAN

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Office of the Consumer
Redressal
behind Tejashri,
Cherwanji Road,

Ext-122.

IN THE MATTER OF GRIEVANCE NO. K/E/016/0018 OF 05-06
OF SHRI SUNIL GANPAT MORE REGISTERED WITH
CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN
ZONE, KALYAN ABOUT THE EXCESS ENERGY CHARGES
LEVIED BY LICENSEE IN HIS RESIDENTIAL CONNECTION

Shri Sunil Ganpat More (Here in after
H.No.114, Ganpati Pada referred to
Mohane Road, Shahad, Kalyan as Consumer)

Versus

Maharashtra State Electricity Board, through its (Here in after
Deputy Executive Engineer, Kalyan (U) referred to
Sub Division 1 Kalyan as licensee)

- 1) Consumer Grievance Redressal Forum has been established under regulation of "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum &

Ombudsman) Regulation 2003” to redress the grievances of consumers. This regulation has been made by the Maharashtra Electricity Regulatory Commission vide powers conformed on it by section 181 read with sub-section 5 to 7 of section 42 of The Electricity Act, 2003 (36 of 2003).

- 2) The case was registered with forum on 13th May 2005. The details are as follows.

Name of the consumer:- Shri Sunil Ganpat More

Address same as above

Consumer Nos: - (020101099238),

Disputed amount:- Rupees Two thousand two hundred twenty (Rs 2220) only shown in bill of February 2005.

- 3) The batch of papers containing above grievance was sent by forum vide letter no. 183 dt.13th May 2005 to Nodal Officer of licensee. The letter remained unreplied.
- 4) All the three members of forum heard both the parties on 6th May 05 from 15 hours to 16 hours in the meeting hall of the forum’s office. Shri More consumer himself represented his case & Shri Khanande Deputy Executive Engineer, Shri Choudhari LDC of licensee represented case for licensee.
- 5) Shri More submitted that he has paid Rs 1420 on 1/11/04 against the bill of October 2004. He further submitted that he has received a bill of Rs 2240 in the month of February 2005 & prepared to pay this bill after deducting Rs 1420 earlier paid.
- 6) Shri Choudhari LDC of licensee submitted that present meter at the consumer’s premises was installed in June 2004 and the initial reading at that time was 11. He submitted that premises were found locked from June 2004 to December 2004. (Meter

reader found premises locked when he visited the premises for taking reading for the billing month of August 2004, October 2004 and December 2004). He further submitted that the meter reader could only take the reading for the billing month of February 2005 and the reading was found to be 1074. He further submitted that it is clear that the consumption from June 2004 to February 2005 was 1063 units & the bill for this consumption has been prepared and sent to the consumer after giving due credit of the amount paid by consumer in the earlier months from June 2004 to December 2004.

- 7) Shri Choudhary submitted that the bill of February 2005 of the consumer now works out to be Rs 2180/-. He further submitted that the correct consumer no. of the consumer is 020101099238 while erroneously one bill of June 2004 was prepared showing the consumer no. 020091099234 amounting to Rs 40/- and the consumer paid this bill on 6th July 2004 & credit of this Rs 40/- has also been passed to him.
- 8) The above position of the billing done by the licensee was explained by Shri Choudhary to Shri More and he agreed to pay the amount of Rs. 2180/-. He also agreed to pay Rs.150 as reconnection charges for reconnecting his electric supply, which was disconnected by licensee for non-payment of dues.
- 9) The bill mentioned in Para (8) above has been issued to the consumer by licensee on 7/6/2005 and the consumer has paid the bill. The consumer had also given in writing to the forum on 6/6/2005 that he agrees with the bill and withdraws his grievance. In view of the position explained above, the licensee

shall reconnect the supply immediately after payment of dues of licensee as mentioned above.

The forum passes no order, as grievance stands solved.

Date: - 7/6/2005 LICENSEE

(S.H.Chaphekarande)	(V.V.Kelkar)	(I.Q.Najam),
Member Secretary	Member	Chair person
CGRF Kalyan	CGRF Kalyan	CGRF Kalyan