



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
Ph- 2210707, Fax – 2210707, E-mail : cgrfkalyan@mahadiscom.in

Date of Grievance : 24/1/2013
Date of Order : 8/4/2013
Period Taken : 74 days

IN THE MATTER OF GRIEVANCE NO. K / N / 684 / 807 OF 2012-2013 OF SHRI VASANT ANANDA PAWAR, RESIDENT OF KATRAP, BADLAPUR [EAST], TAL-KALYAN, DIST-THANE, REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN ABOUT EXCESSIVE ENERGY BILL

Shri Vasant Ananda Pawar
Block No.3, MIDC, Highway Road,
Near H.P. Petrol Pump, Katrap,
Badlapur [East], Tal-Kalyan, Dist-Thane
Consumer No.021660217221

(Here-in-after
referred
as Consumer)

Versus

1) Maharashtra State Electricity Distribution
Company Limited through its
Exe.Engineer, Kalyan [R],
Kalyan

(Here-in-after
referred
as Licensee)

(Per Shri. Sadashiv S. Deshmukh, Chairperson)

1. This Consumer Grievance Redressal Forum has been established under "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers. The regulation has been made by the Maharashtra Electricity Regulatory Commission vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, 2003. (36 of 2003).

2. The consumer is a L.T.-I (Residential)consumer of the licensee. The Consumer is billed as per Residential tariff. Consumer registered grievance with the Forum on 24/1/2013 for Excesssive Energy Bill.
3. The set of papers containing above grievance was sent by Forum to Nodal Officer of Licensee. The Licensee filed reply on 18/2/2013.
4. This matter taken up for hearing on 26/2/2013 and 28/2/2013 for which Consumer failed to attend. Officer of Licensee Shri B.R. Dhumne, Dy. Exe.Engineer, attended. He filed reply clarifying that disputed bill of Consumer is revised for Rs.310/- and that Consumer has paid it on 18/2/2013 along with Re-connection charges of Rs.150/-. It is submitted that now the grievance stands redressed. It be disposed off.
5. In spite of failure of Consumer to attend on aforesaid dates, we were waiting for his attendance but no such attendance is reported or there is no any objectionof Consumer to the aforesaid submissions of officer of Licensee. Accordingly we find that grievance of Consumer is redressed, he is no more aggrieved, hence, this Grievance Application is tobe disposed off.
6. Matter could not be decided in time as we were expecting some communication from Consumer which did not reach us.

Hence the order.

ORDER

Grievance Application of Consumer is hereby disposed off as it is redressed during pendency of the matter.

Date : 8/4/2013

I Agree

I Agree

(Mrs. S.A. Jamdar)
Member
CGRF Kalyan

(R.V.Shivdas)
Member Secretary
CGRF Kalyan

(Sadashiv S. Deshmukh)
Chairperson
GRF Kalyan