



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
Ph: – 2210707 & 2328283 Ext: - 122

**IN THE MATTER OF GRIEVANCE NO. K/E/308/345 OF 09-10 OF SMT.
MANASI N. NAIK, AT : CHON, TAL : AMBERNATH REGISTERED WITH
CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN
ABOUT NON RECEIPT OF ENERGY BILLS AND RELEASE OF POWER
SUPPLY.**

Smt. Manasi N. Naik
S. No. 92/1/1
At : Chon, Tal : Ambernath
Dist : Thane, Pin – 421 503

(Here in after
referred to
as Consumer)

Versus

Maharashtra State Electricity Distribution
Company Limited through its Assistant
Engineer, Badlapur West Sub-Dn

(Here in after
referred to
as Licensee)

- 1) Consumer Grievance Redressal Forum has been established under regulation of "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers. This regulation has been made by the Maharashtra Electricity Regulatory Commission (MERC) vide powers

Grievance No. K/E/308/345 of 2009-2010
conformed on it by section 181 read with sub-section 5 to 7 of section 42
of the Electricity Act, 2003. (36 of 2003).

- 2) The consumer is a Three phase – 8 HP Ag. Pump and Three Phase – 3 HP Ag. Pump LT consumer of the Licensee. The Consumer is billed as per Agricultural tariff. The consumer registered grievance with the Forum on 21/11/2009 regarding Non receipt of Energy Bills and release of power supply. The details are as follows: -

Name of the consumer : Smt. Manasi N. Naik

Address: - As above

Consumer No : (1) 021810001141 : 3 HP Ag. Pump

(2) 021810001167 : 8 HP Ag. Pump

Reason for Dispute : - Regarding Non Receipt of Energy Bills and
Release of Power Supply

- 3). The batch of papers containing above grievance was sent by Forum vide letter No. EE/CGRF/Kalyan/928, dt. 21/11/2009 to the Nodal Officer of the Licensee, and the Licensee through Asstt. Engr. MSEDCL Badlapur West Sub/Dn filed reply vide letter No. AE/BDL(W)/Tech-3111, dt. 04/12/09.

- 4) The Members of the forum heard both the parties at length on 14/12/2009 @ 15.00 Hrs. in the meeting hall of the Forum's office. Shri A. P. Mhaske, Assistant Engineer, Shri S. A. Divekar, A. A. representatives of the licensee, Shri Narendra Naik, Shri Rajendra Kakade, consumer representatives attended hearing. Minutes of the hearing including the submissions made by the parties are recorded and the same are kept in the record. Submissions made by the parties in respect of grievance since already recorded will be referred to avoid repetition.

- 5) According to consumer she is having two meters installed in Farm Survey No. 92/1/1 at Village : Chon, Badlapur. One meter is installed on river pump house and the another at Farm house. One meter was replaced before three years, however, electric supply was not connected. It is further the contention of consumer that she is not getting bill for consumption of both the meters regularly. Repeatedly she requested the office of licensee to connect electric supply and issue electric bills regularly but in vain. It is therefore consumer lodged this grievance to direct the licensee to connect electric supply and issue bills taking meter reading.
- 6) By the reply dt. 04/12/09 Assistant Engineer Badlapur West Sub-Division contended that the electric supply has been connected and as per the reading on both the meters bills for month of Sept. 09 are issued to the consumer without disconnecting the supply.
- 7) By the letter dt. 14/12/09 consumer apprised the Forum that Assistant Engineer Badlapur connected power supply and the bills are issued, therefore, now she has no grievance. Since the grievance has been amicably settled, will have to be disposed off and hence the order :

ORDER

- 1) Grievance application is disposed off as settled.

Date : 14/12/2009

(Mrs. S.A. Jamdar)
Member
CGRF Kalyan

(R.V.Shivdas)
Member Secretary
CGRF Kalyan

(S.N. Saundankar)
Chairperson
CGRF Kalyan