

**Consumer Grievance Redressal Forum, Kalyan Zone**  
**Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301**  
**Ph- 2210707, Fax – 2210707, E-mail : cgrfkalyan@mahadiscom.in**

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Date of Grievance : 07/11/2012  
Date of Order : 04/02/2013  
Period Taken : 89 days

IN THE MATTER OF GRIEVANCE NO. K / E / 653 / 772 OF 2012-2013  
OF MR. LAKHMICHAND DWARKADAS, RESIDENT OF ULHASNAGAR, TAL-  
KALYAN, DIST – THANE REGISTERED WITH CONSUMER GRIEVANCE  
REDRESSAL FORUM KALYAN ZONE, KALYAN FOR EXCESSIVE ENERGY BILL

Shri Lakhmichand Dwarkadas,  
User : Shri Naresh Lakhmichand Ahuja,  
Plot No.443, Sheet No.09,  
O.T. Section, Ulhasnagar – 421 003  
Tal-Kalyan, Dist-Thane

(Here-in-after  
referred  
as Consumer)

Versus

1) Maharashtra State Electricity Distribution  
Company Limited through its  
Dy. Exe.Engineer, Ulhasnagar, S/D-III

(Here-in-after  
referred  
as Licensee)

(Per Shri. Sadashiv S. Deshmukh, Chairperson)

1. This Consumer Grievance Redressal Forum has been established under "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers. The regulation has been made by the Maharashtra Electricity Regulatory Commission vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, 2003. (36 of 2003).
2. Customer is a L.T.–II (Commercial) Consumer of Licensee. The Consumer is billed as per tariff of L.T.–II (Commercial). Consumer

Grievance No. K / E / 653 / 772 of 2012-2013  
registered Grievance with the Forum on 7/11/2012 for change of name  
for meter and Consumer. The details are as follows:-

Name of Consumer : Shri Lakhmichand Dwarkadas  
User : Naresh Lakhmichand Ahuja  
Address : As given in the title  
Consumer No. : 021510679498  
Reason of dispute : Excessive Energy Bill

3. The batch of papers containing above grievance was sent by Forum to Nodal Officer of Licensee. Licensee filed reply on 11/12/2012.
4. On behalf of Consumer Mr. Naresh Lakhmichand Ahuja is present. He had approached the office of Licensee from 23/2/2011 as the bills issued are not correct and amount calculated is not correct. We heard him and Nodal Officer, Mr. Giradkar, along with Mr. Shendge, Dy. Exe. Engineer. In this matter on behalf of Licensee CPL is filed and corrected dues details are provided. Now during discussion it is disclosed that Applicant is not Consumer. His father is the Consumer and said father is no more alive. He died in the year 2009. Yet this Applicant has not sought any change in the name for the connection. Hence as per the MERC regulations this Application not being of consumer cannot be entertained, it is to be dismissed on that count.

### **ORDER**

As the Applicant is not consumer this matter is dismissed. It can be dealt when Applicant seeks change of name.

Date : 04/02/2013

I Agree

Sd/-

**(R.V.Shivdas)**  
**Member Secretary**  
**CGRF Kalyan**

I Agree

Sd/-

**(Sadashiv S. Deshmukh)**  
**Chairperson**  
**CGRF Kalyan**

**Note:-**

1. The above Order as per para no.4 onwards is passed in handwriting and declared on 4/2/2012 which is noted by both sides. Now it is transcribed in format for record and for uploading on website.
2. This matter could not be decided within prescribed time as Consumer was to bring some details, he sought time.
3. The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.

*“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51”.*

4. Consumer, as per section 142 of the Electricity Act, 003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-

*“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”*

Date : 05/04/2013

**(R.V.Shivdas)**  
**Member Secretary**  
**CGRF Kalyan**

**(Sadashiv S. Deshmukh)**  
**Chairperson**  
**CGRF Kalyan**