



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
Ph: – 2210707 & 2328283 Ext: - 122

**ORDER IN THE MATTER OF GRIEVANCE NO.K/E/592/700 OF
2012-13 OF SHRI PREMNATH JAGANNATH SHETH,
NALASOPARA (EAST) REGISTERED WITH CONSUMER
GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN
ABOUT EXCESSIVE ENERGY BILL**

**Shri Premnath Jagannath Sheth,
Shop No. 03, Ground Floor,
H. K. Apartment, Opp. Sharda Nagar,
Nalasopara (East).
Dist. Thane.**

**Here-in-after
referred
as Consumer**

Versus

**Maharashtra State Electricity Distribution
Company Limited through its
Dy. Executive Engineer,
Neel Apartment, 1st Floor, Nalasopara (E)
Dist. Thane – 401 209.**

**Here-in-after
referred
as Licensee**

Date : 22/08/2012

1. This Consumer Grievance Redressal Forum has been established under "Maharashtra Electricity Regulatory

Grievance No.K/E/592/700 OF 2012-13
Commissioner (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievance of consumers. The regulation has been made by the Maharashtra Electricity Regulatory Commission vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, 2003 (36 of 2003).

2. The consumer is a L. T. – II Commercial Consumer of the licensee. The Consumer is billed as per industrial tariff. Consumer registered grievance with the forum on 02/04/2012 for Excessive Energy Bill.

The details are as follows –

Name of the consumer :- Shri Premnath Jagannath Sheth

Address : As given in the title

Consumer No : 001900790771

Reason of dispute : Excessive Energy Bill

3. The set of papers containing above grievance was sent by forum vide letter No.EE/CGRF/Kalyan/0252 dated 03/04/2012 to Nodal Officer of licensee. The licensee filed reply vide letter dated 21/05/2012 through Nodal Officer IGRL Vasai Circle.
4. This matter was taken up on 21/06/2012 and even on 28/06/2012. However when for final order file was scrutinized, it is noticed that this Forum has dealt the matter on 21/05/2012 and directed the consumer representative of licensee for paying the bill of Rs.7,843/- immediately and

Grievance No.K/E/592/700 OF 2012-13
representative of licensee was directed to give new connection and submit compliance by 2nd June 2012. Not only that order is passed by the Hon. Chairman in his own hand writing on the letter dated 23/05/2012, narrating these details and further endorsed by all the members including the Chairman on 28/05/2012 about the disposal of this grievance. Accordingly, as per that order matter is disposed off. Further simply compliance was to be given on 2nd June 2012 towards payment by the consumer and new connection provided to the consumer by the licensee. Compliance to that effect is already submitted by the representative of consumer on 21st June 2012 alongwith payment order copy and receipts etc. However, in the said letter representative of consumer has claimed some reliefs.

5. Accordingly position is clear. Representative of consumer Shri Pande was present on 06/07/2012 and he was made aware of this factual aspect reflected from the file. No doubt he contended that connection is given in time, he has deposited the amount but he has filed rejoinder and claimed other reliefs which are not granted. We find when matter itself is disposed off on 28/05/2012 and simply compliance was to be submitted and as compliance is there, question comes up whether any further rejoinder can be dealt and if it is dealt, it will amount to reviewing the matter and continuing the matter but we find there is no any provision available to this Forum to go for review or to proceed with the matter when matter is already disposed off.

6. Accordingly matter is disposed off as per the orders passed on 28/05/2012. Those orders are reproduced as under:-

I) Passed on the letter of Licensee dated 23/05/2012.

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' The representative of respondent assured that on depositing of arrears as per calculation Rs.7,843/- by consumer, the new connection will be released to the consumer, after the compliance of payment within 24 hours. While making the payment as agreed previous deposit of consumer will be adjusted. The prescribed application form will be given to the consumer. Consumer has to submit account of amount deposited alongwith A1 Form. Further, report should be submitted independently and on this, after depositing the amount new connection is to be released within 24 hours. Both parties should comply all these requirements on or before 02/06/2012. Compliance required to be submitted. Matter disposed off. '

Sd/-
Chairperson
Dated: 28/05/2012

II) Order passed on the grievance application dated 28/05/2012

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` Order is passed on the application dated 23/05/2012.
As per order, the matter is disposed off. `

Sd/-
(Mrs.S. A. Jamdar)
Member
C.G.R.F. Kalyan

Sd/-
(R. V. Shivdas)
Member Secretary
C.G.R.F. Kalyan
Date: 28/05/2012

Sd/-
(S. K. Chaudhari)
Chairperson,
C.G.R.F. Kalyan
Date: 28/05/2012

This be taken note of by the consumer. Matter no more survives.

(Mrs.S. A. Jamdar)
Member
C.G.R.F. Kalyan

(R. V. Shivdas)
Member Secretary
C.G.R.F. Kalyan

(Sadashiv S. Deshmukh)
Chairperson,
C.G.R.F. Kalyan