



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
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Date of Grievance : 18/2/2013
Date of Order : 11/03/2013
Period taken : 22 Days

IN THE MATTER OF GRIEVANCE NO. K/N/102/820 OF 2012-2013 OF
M/S. BRAINWAVE SCIENCE ACADAMY, KARJAT; REGISTERED WITH
CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN
ABOUT EXCESSIVE BILLING.

M/s. Brainwave Science Acadamy
C/o Shri Sunil Namdeo Peshane
Sunrise Aptt., Kacheri road,
Karjat, Dist. Raigad

(Here-in-after
as Consumer)

Versus

Maharashtra State Electricity Distribution
Company Limited through its
Assistant Engineer , Karjat Subdivision
Karjat
Dist. Raigad.

(Here-in-after
referred
as licensee)

(Per Shri Sadashiv S. Deshmukh, Chairperson)

- 1) This Consumer Grievance Redressal Forum has been established under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006” to redress the grievances of consumers. The regulation has been made by the Maharashtra Electricity Regulatory Commission vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, 2003. (36 of 2003).
- 2) The consumer is a L.T. consumer of the licensee with 30 KW load. The Consumer is billed as per commercial tariff. Consumer registered grievance with the Forum on 18/2/2013 for Excessive Energy Bills. The details are as follows: -
Name of the consumer :- M/s. BRAINWAVE SCIENCE ACADAMY
Address : - As given in the title
Consumer No . : - 02652000754
Three Phase
Reason of dispute : Excessive Energy Bills.
- 3) We the Members of the Forum heard this matter with Grievance No. 820 y on 11/3/3013 at 15.30 hrs. in the meeting hall of the Forum’s office. On behalf of consumer Shri Vilas N Pesane (Consumer Representatives) & Shri Gulani, Asstt. Engineer , MSEDCL, Karjat were present.
- 4) This matter is taken up today i.e. on 11/3/2013. Instead of filling reply by the Licensee ,Officers of Licensee and consumer came up with contention that matter is compromised .

- 5) Consumer has approached Licensee on 17/6/2011 and thereafter from time to time for reducing the sanctioned load. However it was not responded from the side of Licensee. Hence grievance filed before the Forum on 8/3/2013.
- 6) We have gone through the written compromise signed by both the sides and on behalf of Licensee offer is made, reducing the load and refunding the amount by way of adjustment in ensuing bills. Accordingly refund of Rs. 45360/- is quantified as the refund towards difference in fixed charge. Further difference in energy charges is worked out to the extent of Rs. 8636/- and accordingly total refund amount is quantified as Rs. 53996/- (Rs. 45360 + Rs. 8636/-). Accordingly adjustment is agreed in the ensuing month of April, 2013 and onwards.
- 7) In the light of aforesaid conscious adjustment agreed. This matter is not being pursued further . Hence it is to be disposed off giving effect to their terms . Hence the order.

ORDER

Grievance of consumer now disposed off as per the compromise arrived at amongst consumer & the Licensee. The Licensee as per consent terms refund an amount of Rs. 53,996/- by adjusting the same in the ensuing bills , starting from the bill for the month of April 2013.

(Mrs.S. A. Jamdar)
Member
C.G.R.F. Kalyan

(R. V. Shivdas)
Member Secretary
C.G.R.F. Kalyan

(Sadashiv S. Deshmukh)
Chairperson,
C.G.R.F. Kalyan