



**Consumer Grievance Redressal Forum, Kalyan Zone**  
**Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301**  
**Ph- 2210707, Fax – 2210707, E-mail : cgrfkalyan@mahadiscom.in**

---

**IN THE MATTER OF GRIEVANCE NO. K/E/579/685 OF 2011-2012 OF**  
**SHRI AMIT RAM DEODHAR, KALYAN (WEST) REGISTERED WITH**  
**CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN**  
**ABOUT EXCESSIVE ENERGY BILL.**

Shri Amit Ram Deodhar  
'B' Wing, 1<sup>st</sup> Floor,  
Yamuna Keshav Co.Op.Hsg.Soc.Ltd.,  
Opp. Gajanan Maharaj Mandir,  
Parnaka, Kalyan (West) : 421 301

(Here-in-after  
referred  
as Consumer)

Versus

Maharashtra State Electricity Distribution  
Company Limited through its  
Dy. Executive Engineer  
Kalyan West Sub-Division No. II

(Here-in-after  
referred  
as licensee)

- 1) Consumer Grievance Redressal Forum has been established under "Maharashtra Electricity Regulatory Commission (Consumer Grievance

Redressal Forum & Ombudsman) Regulation 2006” to redress the grievances of consumers. This regulation has been made by the Maharashtra Electricity Regulatory Commission vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, 2003. (36 of 2003).

- 2) The consumer is a L.T. consumer of the licensee. The Consumer is billed as per residential tariff. Consumer registered grievance with the Forum on 21/01/2012 for Excessive Energy Bill.

The details are as follows :

Name of the consumer :- Shri Amit Ram Deodhar

Address: - As given in the title

Consumer No : - 020020029014

Reason of dispute : Excessive Energy Bill

- 3) The batch of papers containing above grievance was sent by Forum vide letter No EE/CGRF/Kalyan/0109 dated 21/01/2012 to Nodal Officer of licensee. The licensee filed reply vide letter No. DYEE/Kalyan/Sub.Dn. II/Billing/No. Nil, dated 06/03/2012.
- 4) A hearing was held on 06/03/2012 @ 15.00 hrs. The Members of the Forum heard both the parties in the meeting hall of the Forum's office. Shri Amit Deodhar consumer, & Shri Taiwade Nodal Officer, Shri Bakshi, Dy. Ex. Engr., Shri Manoj Kadu, Asstt. Acctt. representatives of the licensee attended hearing. Minutes of the hearing including the submissions made by the parties are recorded and the same are kept in the record.
- 5) Being aggrieved by order passed by I.G.R. Cell the complainant approached to this Forum. The consumer No. is 020020029014. The

original meter was replaced on 10<sup>th</sup> June 2011. The complainant received the bill of Rs. 11,710/- for 1175 units of his old meter which is not accepted by the complainant. According to complainant his normal consumption was 75 units per month. So this excessive bill is challenged by the complainant.

- 6) As per licensee on 26/07/2011 the complainant deposited Rs. 100/- for checking of his old meter. In testing lab. it was tested on 27/07/2011 in the presence of complainant, the report is signed by the complainant. The reading was 8815.16, the meter test report is submitted by the licensee. It appears from the say of licensee that the photo meter reading was not proper, therefore IGR Cell directed to issue the bill for the month of June 2010 to July 2011 without imposing penalty and delayed payment charges. According to licensee on 11<sup>th</sup> June 2011 the said meter was in the name of one Shri H. C. Kale, therefore while checking the meter the signature of complainant Shri Deodhar was not possible to be taken.
- 7) We have heard the complainant and licensee in person. We have also perused all the papers on record. It appears licensee as per directions given by IGR Cell corrected the bill and issued the bill of Rs. 4,942=58, the same appears to have been deposited by the complainant. We have on record meter replacement report which is in the name of one Shri H. C. Kale, the readings which is shown of old meter is 8875. It also appears that before that the papers were placed before the concerned authority for new bill to be issued for the month June 2010 to July 2011, it was divided in 14 months. Now the details of the meter are also on record of the said period. The important document in this case is test certificate of KWH meter belonging to the complainant. The meter was tested in the lab. and

the meter reading before test was 8815.6 and after test was 8816. It was tested on 27/06/2011 which is signed by the original consumer of the said meter i.e. Shri H. C. Kale. The meter was tested in the presence of complainant and not in the presence of Shri H. C. Kale. This document has a deemed value of evidence, so the reading which was shown on the old meter was correct and there is no any necessity we found to intervene in the order passed by I.G.R. Cell. There is no substance in the grievance of the complainant and hence we have come to the conclusion to dismiss this complaint. Hence order :

### **ORDER**

- 1) Grievance application is dismissed.
- 2) The consumer may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.

“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51”.

Date : 22/03/2012

(Mrs. S.A. Jamdar)  
Member  
CGRF Kalyan

(R.V.Shivdas)  
Member Secretary  
CGRF Kalyan

(S.K. Chaudhari)  
Chairperson  
CGRF Kalyan