



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
Ph- 2210707, Fax – 2210707, E-mail : cgrfkalyan@mahadiscom.in

IN THE MATTER OF GRIEVANCE NO. K/O/002/680 OF 2011-2012 OF
SHRI WADHUMAL D. VALECHA, ULHASNAGAR REGISTERED WITH
CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN
ABOUT CHANGE OF NAME .

Shri Wadhupal D. Valecha
Barrack No. 812
Room No. 09, Section 17,
Ulhasnagar – 421 003

(Here-in-after
referred
as Consumer)

Versus

Maharashtra State Electricity Distribution
Company Limited through its
Dy. Executive Engineer Ulhasnagar
Sub-Division No. III

(Here-in-after
referred
as licensee)

- 1) Consumer Grievance Redressal Forum has been established under "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the

grievances of consumers. This regulation has been made by the Maharashtra Electricity Regulatory Commission vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, 2003. (36 of 2003).

- 2) The Complainant registered grievance with the Forum on 11/01/2012 for Change of Name.

The details are as follows :

Name of the complainant :- Shri Wadhupal D. Valecha

Address: - As given in the title

Consumer No : - 021510282318

Reason of dispute : Change of Name

- 3) The batch of papers containing above grievance was sent by Forum vide letter No EE/CGRF/Kalyan/078, dated 11/01/2012 to Nodal Officer of licensee. The licensee filed reply vide letter No. DYEE/UIh Sub.Dn.3/251 dated 04/02/2012.
- 4) Hearing was held on 07/02/2012 @ 16.00 hrs. The Member Secretary and Member of the Forum heard both the parties in the meeting hall of the Forum's office. Shri Mukesh Valecha & Shri Lakhi Valecha Consumer Representatives & Shri Kashal, Asstt. Engr., Shri C. S. Damse, Dy. Ex. Engr. representatives of the licensee attended hearing. Minutes of the hearing including the submissions made by the parties are recorded and the same are kept in the record.
- 5) The brief facts of the case are as follows :
 - a) The complainant Shri Gopichand Wadhupal Valecha has come before the Forum for the grievance regarding transfer of electricity connection having

- consumer No. 021510282318 on his name.
- b) The complainant resides at Bk. No. 812, Room No. 09, Section 17, Ulhasnagar – 421 003
 - c) He further states that this connection was previously in the name of Shri Wadhmal D. Valecha who is the father of the complainant and died in 02/10/2006.
 - d) The complainant further states that some where in the month of October 2011 he visited licensee's office for name transfer in electric bill having Consumer No. 021510282318.
 - e) The complainant states that on 30/09/2011 the Dy. Executive Engineer Ulhasnagar Sub-Division No. 3 has informed by letter addressed to Wadhmal Deepchand Valecha that he is in arrears of Rs. 34,110.67 and requested to pay the arrears immediately, so that licensee can release new connection on the above premises.
- 6) Not satisfied with the reply of the licensee complainant approached the Forum on 11/01/2012 and requested to direct the licensee to transfer electric bill on his name.
 - 7) Notice was issued to the licensee who appeared and submitted as under :
 - a) Licensee submitted that Dy. Executive Engineer Ulhasnagar Sub-Division No. 3 has informed the Nodal Officer by letter dated 04/02/2012 that Shri Wadhmal D. Valecha has not submitted any document which are required to be submitted / produced by the complainant for the further procedure.
 - b) Complainant Shri Gopichand Wadhmal Valecha approached the licensee to transfer / change the name on the bill having Consumer No.

021510282318 and installed at Bk. No. 812, Room No. 09, Section 17, Ulhasnagar – 421 003 which is in the name of his father Shri Wadhupal Deepchand Valecha.

- c) Licensee further states that vide its letter No. 251, dated 04/02/2012 Dy. Executive Engineer Ulhasnagar Sub.Dn. No. 3 informed the Nodal Officer Kalyan that the consumer No. 021510340253 which is standing in the name of previous owner Shri Wadhupal D. Valecha has been permanently disconnected for default in payment which comes to Rs. 34,110.67 and hence new electricity supply cannot be given.
- d) The licensee further submits that it has also informed the complainant vide its letter DYEE/Sub.Dn.3/Billing/3293, dt. 30/09/2011.
- 8) After going through the submissions made by both the parties and the documents placed on record, our observations are :
 - a) The premises for which the complainant has applied for change of name was in the name of Shri Wadhupal Deepchand Valech against which the licensee is claiming an electricity charges in arrears of Rs. 34,110.67
 - b) However, we have also observed that the complainant has applied for change of name for the meter having consumer No. 021510282318, and record shows that the arrears of electricity bill are on consumer No. 021510340253. Therefore there is no question of recovering arrears from the complainant having consumer No. 021510282318.
 - c) The complainant approached licensee in the month of October 2011 for submitting an application for affecting change of name in electric bill in respect of the meter having consumer No. 021510282318.

- d) No Objection letter dated 13/10/2011 of Shri Lakhi Valecha and Shri Chandarlal Valecha (who are the brothers of the complainant) in respect of transferring / changing the name of the complainant on the electric meter standing in the name of their father Shri Wadhupal Deepchand Valecha.
- e) Licensee did not submit copy of CPL on record though intimated by the Forum.
- 9) In the case in hand Shri Gopichand Wadhupal Valecha has applied for transfer of connection in his name after the death of his father Shri Wadhupal Deepchand Valecha in whose name the electricity connection was given by the licensee.
- 10) In view of the above observation we pass the following order :

O-R-D-E-R

- 1) The grievance application is partly allowed.
- 2) Licensee is directed to collect and verify all the documents from the complainant as provided in Clause 10 of Maharashtra Electricity Regulatory Commission (Electricity Supply Code and other Conditions Of Supply) Regulations 2005 for transferring the name of complainant as prayed by him.
- 3) Licensee is directed to effect change of name within the second billing cycle after the compliance of all the documents required for change of name as per above Clause.
- 4) Licensee is directed to report the compliance within 45 days.

- 5) The Consumer can file representation against this decision with the Hon. Electricity Ombudsman within 60 days from the date of this order at the following address.

“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51”.

- 6) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-

“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”

Date : 28/02/2012

(Mrs. S.A. Jamdar)
Member
CGRF Kalyan

(R.V.Shivdas)
Member Secretary
CGRF Kalyan