



Consumer Grievance Redressal Forum, Kalyan Zone

Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
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No. K/N/134/1012 of 2014-15

Date of Grievance : 15/11/2014

Date of order : 18/12/2014

Total days : 33

IN THE MATTER CASE OF GRIEVANCE NO. K/N/134/1012 OF 2014-15 IN RESPECT OF M/S. TECHNOCRAF INDUSTRIES (I) LTD. GAT NO. 377, VILLAGE DHANIVLI, MIDC TAL. MURBAD, DIST. THANE REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN REGARDING SANCTION OF ADDITIONAL LOAD.

M/s. Technocraft Industries (I) Ltd.,
Gat No. 377,
Village Dhanivli, MIDC Murbad
Dist. Thane.

(Consumer No. 018059020028- HT)

..... (Hereinafter referred as Consumer)

Versus

Maharashtra State Electricity Distribution
Company Limited
through its Nodal Officer,
MSEDCL, Kalyan Circle-II, Kalyan

..... (Hereinafter referred as Licencee)

Appearance : - For Licensee : Shri Khan- Nodal Officer
For Consumer-Consumer's Representative, Shri B.R.Mantri

(Per Shri. Sadashiv S. Deshmukh, Chairperson)

Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressal Forum has been established as per the notification issued by MERC i.e. "Maharashtra Electricity Regulatory Commission (Consumer Grievance

Redressal Forum & Ombudsman) Regulation 2006” to redress the grievances of consumers vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as ‘Regulation’. Further the regulation has been made by MERC i.e. ‘Maharashtra Electricity Regulatory Commission. Hereinafter referred as ‘Supply Code’ for the sake of brevity. Even, regulation has been made by MERC i.e. ‘Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply & Determination of Compensation) Regulations, 2014.’ Hereinafter referred ‘SOP’ for the sake of convenience (Electricity Supply Code and other conditions of supply) Regulations 2014’.

2] Consumer is having HT supply and sought enhancement of load on 2/12/2013. Further he addressed letters to the Superintending Engineer on 24/7/2014, 9/9/2014 but there was no response, hence he approached this Forum on 15/11/2014 with grievance that inspite of the persuasion, Licencee not provided the firm quotation and compliance is not done in time. His grievance application along with accompaniments sent to the Nodal Officer vide this Office letter No.EE/CGRF/Kalyan/0409 dated 17/11/2014.

In response to it, on 28/11/2014 Officers of Licencee sought adjournment till the 3rd week of December 2014 and accordingly matter is kept today. Today consumer’s representative Mr. Mantri is present. None attended for Licencee, no any reply is filed by Licencee. However CR made submission that for additional load Licencee has taken steps and firm quotation is issued dated 15/12/2014. In this light, he submitted a written application, contending that he is withdrawing this grievance application.

3] In view of the above, we find when grievance itself is being s withdrawn as consumer is satisfied with the action taken by Licencee, this matter is disposed off.

Hence the order.

ORDER

Grievance of consumer is hereby disposed off as withdrawn.

Date: 18/12/2014.

I agree

(Chandrashekhar U.Patil)
Member Secretary
CGRF, Kalyan

(Sadashiv S.Deshmukh)
Chairperson
CGRF, Kalyan

NOTE

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.
“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51”.
- b) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or
- c) delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-
“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”
- d) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.