



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
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FURTHER ORDER IN THE MATTER OF GRIEVANCE NO. K/E/425/479
OF 2010-2011 OF M/S. RAJ LABORATORIES, VASAI REGISTERED
WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE,
KALYAN ABOUT EXCESSIVE BILLING.

M/s. Raj Laboratories
Gala No. 16,
Agrawal Udyog Nagar Ext. - II,
Satali Road, Waliv,
Vasai (East), Dist. : Thane – 401 208

(Here-in-after
referred
as Consumer)

Versus

Maharashtra State Electricity Distribution
Company Limited through its
Dy. Executive Engineer
Vasai Road (East) Sub-Dn.
Vasai, Dist. Thane.

(Here-in-after
referred
as licensee)

- 1) Consumer Grievance Redressal Forum has been established under "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers. This regulation has been made by the

Maharashtra Electricity Regulatory Commission vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, 2003. (36 of 2003).

- 2) The consumer is a L.T-V. consumer of the licensee with C. D. 80 KVA. The Consumer is billed as per Industrial tariff. Consumer registered grievance with the Forum on 08/10/2010 for Excessive Energy Bills. The details are as follows: -

Name of the consumer :- M/s. Raj Laboratories

Address: - As given in the title

Consumer No : - 1)001849028680 – 107 HP

2)001840853825 -- 65 HP

Reason of dispute: Excessive Energy Bills.

- 3) This matter was decided by the Forum on 03/01/2011. As the said order was not complied, matter was taken up by the consumer before the Hon'ble MERC vide Case No. 61/2011. Hon'ble MERC decided on 01/12/2011 and directed the consumer to approach this Forum. Hence by making grievance application dated 12/12/2011, which is submitted on 14/12/2011, consumer has approached this Forum.
- 4) This matter was taken up for hearing on 20/06/2012 and 04/07/2012. On behalf of the customer, its representative Shri Harshad Sheth attended and further licensee Shri Purohit, Nodal Officer and Dy. Executive Engineer Shri Naik attended. Shri Naik has clarified that the aspect will be looked into and grievance will be redressed. Both sides were asked to submit the compliance of grievance redress on 24/07/2012. However, none reported about such compliance till 7/8/2012. Shri Harshad Sheth, representative of the consumer on 07/08/2012 appeared and he stated that the grievance is redressed and application be disposed off. Accordingly he had made

Grievance No. K/E/425/479 of 2010-2011
endorsement on the grievance application. Accordingly now we find this
matter is to be disposed off as grievance is redressed.

ORDER

- 1) Further grievance application dated 12/02/2012 now stands disposed off as grievance is redressed.
- 2) The Consumer can file representation against this decision with the Hon. Electricity Ombudsman within 60 days from the date of this order at the following address.

“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51”.

Date : 21/08/2012

(Mrs. S.A. Jamdar)
Member
CGRF Kalyan

(R.V.Shivdas)
Member Secretary
CGRF Kalyan

(Sadashiv S. Deshmukh)
Chairperson
CGRF Kalyan