



Consumer Grievance Redressal Forum, Kalyan Zone  
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301  
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No. **K/DOS/032/1006 of 2014-15**

Date of Grievance : 03/11/2014

Date of Order : 08/12/2014

Total days : 36 days.

**IN THE MATTER OF GRIEVANCE NO. K/DOS/032/1006 OF 2014-15 IN RESPECT OF M/S. PRAGATI ENTERPRISES, PRAGATI RESIDENCY.NR.AMBE MATA TEMPLE, DOMBIVLI -421 002, DISTRICT THANE REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN REGARDING NEW CONNECTION.**

M/s. Pragati Enterprises,  
Pragati Residency,  
Nr. Ambe Mata Temple,  
Dombivli -421 002,  
Dist-Thane

.... (Hereafter referred as Consumer)

Versus

Maharashtra State Electricity Distribution  
Company Limited through its  
The Addl.Executive Engineer,  
Sub/Divn-III, MSEDCL,  
Dombivli (W).

.... (Hereinafter referred as Licencee)

Appearance : For Consumer –Shri B.R.Mantri-Consumer's representative.  
For Licensee - Shri V.N.Goonade-Dy. Executive Engineer.  
Shri R.B.Bagal-Addl. Executive Engineer.

(Per Shri Sadashiv S.Deshmukh, Chairperson)

1] Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressal Forum has been established as per the

notification issued by MERC i.e. “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006” to redress the grievances of consumers vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as ‘Regulation’. Further the regulation has been made by MERC i.e. ‘Maharashtra Electricity Regulatory Commission. Hereinafter referred as ‘Supply Code’ for the sake of brevity. Even, regulation has been made by MERC i.e. ‘Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply and Determination of Compensation) Regulations, 2014.’ Hereinafter referred ‘SOP’ for the sake of convenience (Electricity Supply Code and other conditions of supply) Regulations 2014’.

2] Applicant is a Builder & Developer, it has sought 39 connections in the new building. Consumer brought this grievance before Forum on 3/11/2014, alleging that there is threat of disconnection of temporary connection. Accordingly Nodal Officer was informed vide this Forum’s Letter No. 0390 dated 3/11/2014 and matter was posted to 12/11/2014.

3] On 12/11/2014 Nodal Officer attended and explained that matter is pending before IGRC. We made it clear that IGRC is at liberty to decide it. However, we directed the Nodal Officer and consumer to attend before this Forum today at 12:15 hours. Accordingly, both sides attended and consumer’s representative endorsed on the grievance application that matter is still in progress with IGRC, order is awaited, hence this grievance is being withdrawn.

Accordingly, we find this grievance is to be disposed off.

Hence the order.

**ORDER**

Grievance application stands disposed off as it is withdrawn.

**Dated: 08/12/2014**

I agree

**(Chandrashekhar U.Patil  
Member Secretary  
CGRF,Kalyan**

**(Sadashiv S.Deshmukh)  
Chairperson  
CGRF, Kalyan**

**NOTE: -**

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.  
*“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51”.*
- b) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or
- c) delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-  
*“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”*
- d) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.

