

**Consumer Grievance Redressal Forum  
Maharashtra State Electricity Distribution Co. Ltd.  
Bhandup Urban Zone, Bhandup**

Ref. No. Secretary/MSEDCL/CGRF/BNDUZ/

Date :

Case No. 251

Hearing Dt. 20/01/2009

**In the matter of new connection**

**M/s. Sanjeevani Properties & Construction.**

- Appellant

Vs.

**MSEDCL, Vashi Division**

- Respondent

**Present during the hearing**

**A - On behalf of CGRF, Bhandup**

- 1) Shri S.L. Kulkarni, Chairman, CGRF, Bhandup.
- 2) Shri R.M Chavan, Member Secretary, CGRF, Bhandup.
- 3) Mrs. Manik P. Datar, Member, CGRF, Bhandup.

**B - On behalf of Appellant**

- 1) Shri Suraj Chakraborti, consumer representative..

**C - On behalf of Respondent**

- 1) Shri Humane, Dy. Ex. Engr., Airoli S/Divn..
- 2) Shri Misal, Jr. Engr., Airoli.

## ORDER

Consumer registered his grievance on 19/01/2009 vide case no. 251. He preferred an appeal of the order of ICGRC vide no. SE/VC/Tech/0242, dtd. 09/01/2009, insisting on implementation of ICGRC's order.

The appellant had applied to utilities sub-divn. for getting new connections in his ongoing construction project on 17/10/2008 for 21 KW + 17.5 HP load. Accordingly utility carried out the survey and prepared estimate considering the anticipated load in sector-20, Airoli and proposed new 630 KVA transformer for installation.

This proposal was submitted to division office. However, the consumer did not expect the DDF supply and expected that utility should provide supply from existing network.

In the application of the appellant to the utility dtd. 17/10/2008 the load demanded was not calculated as per the norms prescribed by utility. But utility did not inform the appellant about discrepancy in the demand of load for nearly two months.

In the meanwhile the appellant approached ICGRC, Vashi Circle for redressal i.e. to get the new connections as demanded in his application dtd. 17/10/2008.

After hearing the ICGRC passed order on 09/01/2009 to release the connections as per MERC rules and regulations. At the same time ICGRC directed that the appellant should be made aware the load requirement for the provision of infrastructure as per the standard norms as per utility circular CE/Dist/III/Circular/22197, dtd. 20/05/2008.

Accordingly consumer submitted his final load to the utility by letter dtd. 12/01/2009 for 80 kw which was submitted to utility on 21/01/2009.

Utility also stated that after receiving the final load requirement from the consumer on dtd. 21/01/2009, they are trying to release the power supply to the consumer as per norms and no delay is occurred in processing the application of the consumer.

Considering the documents on records and consumer's statements, Forum feels that the supply should be release to the consumer from existing network within a period of one month from the date of receipt of consumer's duly completed application i.e. 21/01/2009.

The compliance should be reported to the Forum within one month.

The order is issued under the seal of consumer Grievance Redressal Forum M.S.E.D.C. Ltd., Bhandup Urban Zone, Bhandup on 2<sup>nd</sup> of February 2009.

Note : 1) If Consumer is not satisfied with the decision, he may go in appeal within 60 days from date of receipt of this order to the Electricity Ombudsman in attached "Form B".

Address of the Ombudsman

The Electricity Ombudsman,  
Maharashtra Electricity Regulatory Commission,  
606, Keshav Building,  
Bandra - Kurla Complex, Bandra (E),  
Mumbai - 400 051.

2) If utility is not satisfied with order, it may go in appeal before the Hon. High Court within 60 days from receipt of the order.

**MRS. M.P. DATAR**  
**MEMBER**  
**CGRF, BHANDUP**

**S.L. KULKARNI**  
**CHAIRMAN**  
**CGRF, BHANDUP**

**R.M. CHAVAN**  
**MEMBER SECRETARY**  
**CGRF, BHANDUP**