

**Consumer Grievance Redressal Forum
Maharashtra State Electricity Distribution Co. Ltd.
Bhandup Urban Zone, Bhandup**

Ref. No. Secretary/MSEDCL/CGRF/BNDUZ/

Date :

Case No. 284

Hearing Dt. 07/08/2009 &
13/08/2009

In the matter of bill revision

M/s. Sijo Fabrics Pvt. Ltd. - Appellant

Vs.

MSEDCL, (TPL) Bhiwandi - Respondent

Present during the hearing

A - On behalf of CGRF, Bhandup

- 1) Shri S.L. KulKarni, Chairman, CGRF, Bhandup.
- 2) Shri R.M Chavan, Member Secretary, CGRF, Bhandup.

B - On behalf of Consumer

- 1) Shri G.B. Singh, Consumer Representative.

C - On behalf of Utility

- 1) Shri S.V. Kale, Ex. Engr., MSEDCL, Bhiwandi.

ORDER

M/s. Sijo Fabrics Pvt. Ltd. registered his grievance directly to this Forum on 07/08/2009 as consumer was under threat of disconnection of his energy supply; an interim hearing was fixed on same date when both the parties were present. The Forum asked the utility not to disconnect the supply till both sides are heard and examined fully and accordingly the next date of hearing was fixed on 13/08/09. However, utility pointed out that threatening of disconnection only because of heavy billing arrears.

The matter was again heard on 13/08/2009 when both the parties were present. At the time of hearing both parties brought their billing records and showed to the Forum. After careful observation of record it was seen that the utility had processed the matter for revision of disputed bills and with this. Consumer does remain in billing arrears but on the contrary he remains in credit as the utility had prepared B-80 case giving him his upto date account of billing. Thus the billing is solved before this Forum and thereby the threat of disconnection becomes null and void. The case therefore stands closed.

The utility is advised that before giving such threat of disconnection they should check up there billing record carefully when it is undergoing revision like in this case.

No order as to cost.

Both the parties are to be informed accordingly.

The order is issued under the seal of consumer Grievance Redressal Forum, Bhandup Urban Zone, Bhandup on 5th of September 2009.

Note : 1) If Consumer is not satisfied with the decision, he may go in appeal within 60 days from date of receipt of this order to the Electricity Ombudsman in attached "Form B".

Address of the Ombudsman
The Electricity Ombudsman,
Maharashtra Electricity Regulatory Commission,
606, Keshav Building,
Bandra - Kurla Complex, Bandra (E),
Mumbai - 400 051.

2) If utility is not satisfied with order, it may go in appeal before the Hon. High Court within 60 days from receipt of the order.

S.L. KULKARNI
CHAIRMAN
CGRF, BHANDUP

R.M. CHAVAN
MEMBER SECRETARY
CGRF, BHANDUP