

**Consumer Grievance Redressal Forum
Maharashtra State Electricity Distribution Co. Ltd.
Bhandup Urban Zone, Bhandup**

Ref. No. Secretary/MSEDCL/CGRF/BNDUZ/

Date:

Case No. 269

Hearing Dt.13/05/2009

In the matter of restoration of power supply

Shri Rajendra B. Salunke - Applicant

Vs.

MSEDCL – (Bhandup) - Opponent

Present during the hearing

A - On behalf of CGRF, Bhandup

- 1) Shri R.M. Chavan, Chairman /
Member Secretary, CGRF, Bhandup.
- 2) Mrs. Manik P. Datar, Member, CGRF, Bhandup.

B - On behalf of consumer

- 1) Shri Rajendra B. Salunke, Consumer.

C - On behalf of Utility

- 1) Shri Abhay A. Patil, Sub-Engr., Bhandup Division..

ORDER

Consumer registered his grievance for interim order for reconnection of his power supply on 07/05/2009 vide case no. 269. Accordingly hearing was held on 13/03/2009.

Consumer was having single phase residential connection under consumer no. 000072084985 at 2/7, Narayan Niwas, Sai hills, Bhandup.

Applicant got new electric connection for his residential use in the month of July-08 by paying requisite charges.

Opponent fixed his meter on the wall of his room as there was no space in the meter room and electric supply was extended from meter room to the applicant meter.

After two months i.e. on 05/11/08 the chawl members disconnected his electric supply as it was extended from common electric room of chawl.

For restoration of electric supply applicant wrote a letter to opponent on 09/01/09 requesting for reconnection.

On his request the representative of opponent went to reconnect his power supply. But the chawl members opposed to reconnect the supply. They also threaten the representative of Opponent not to extend the electric supply from meter room of chawl as applicant premises is not a part of their chawl.

During the hearing applicant admitted that the opponent had tried to reconnect his power supply twice or more but due to aggressive resistance from chawl members, opponent could not restore his supply.

On this Forum asked to the applicant whether he had approached for police help as the chawl members were depriving him from the basic need to get lawful, electricity. But he answered in negative.

Forum asked to opponent whether they can give electric supply to the applicant from any other source. On this opponent replied that it is not feasible because to extend the supply, the cable has to be laid down through the premises of chawl, which the chawl members are opposing.

From the above Forum observed that it is the internal conflict between the chawl member is and the applicant.

Forum feels that applicant has taken lawful electric connection by paying all the requisite charges to the opponent. Hence it is the duty of opponent to give him electric supply. If the chawl members resist to restore the power supply, opponent should take the help of police, if required and restore the applicant's supply.

Compliance should reported to this Forum within two months from the receipt of this order.

Both the parties should informed accordingly.

The order is issued under the seal of consumer Grievance Redressal Forum M.S.E.D.C. Ltd., Bhandup Urban Zone, Bhandup on 19th of June 2009.

Note : 1) If Consumer is not satisfied with the decision, he may go in appeal within 60 days from date of receipt of this order to the Electricity Ombudsman in attached "Form B".

Address of the Ombudsman

The Electricity Ombudsman,
Maharashtra Electricity Regulatory Commission,
606, Keshav Building,
Bandra - Kurla Complex, Bandra (E),
Mumbai - 400 051.

2) If utility is not satisfied with order, it may go in appeal before the Hon. High Court within 60 days from receipt of the order.

**MRS. M.P. DATAR
MEMBER
CGRF, BHANDUP**

**R.M. CHAVAN
MEMBER SECRETARY
I/C CHAIRMAN
CGRF, BHANDUP**