

**Consumer Grievance Redressal Forum
Maharashtra State Electricity Distribution Co. Ltd.
Bhandup Urban Zone, Bhandup**

Ref. No. Secretary/MSEDCL/CGRF/BNDUZ/

Date:

Case No. 209

Hearing Dt. 10/09/2008

In the matter of Bill Revision.

M/S Mahesh.R.Gupta

- Appellant

Vs.

MSEDCL-(Bhiwandi)

- Respondent

Present during the hearing

A - On behalf of CGRF, Bhandup

- 1) Shri S.L. Kulkarni, Chairman, CGRF, Bhandup.
- 2) Shri S.B. Wahane, Member Secretary, CGRF, Bhandup.
- 3) Mrs. Manik P. Datar, Member, CGRF, Bhandup.

B - On behalf of Appellant

- 1) Shri Pravin Thakkar (Consumer Representative).

C - On behalf of Respondent

- 1) Shri M.S. Kele.-Manager M/s. Torrent Power Ltd.
- 2) Shri S.Y. Jadhav, Dy. Ex. Engr. MSEDCL, Bhiwandi.

Consumer registered his grievance with this forum on 18/8/2008 vide case no.209; Consumer was aggrieved with the decision given by M/S Torrent power Ltd on 29th AUG 2008. Vide Ref. No. SE/BWDC/TECH-7/ICGC/Case No.185/Order/No.1697.

The consumer is situated at shop No.2, Kalyan Road Zenith Compound, Bhiwandi having consumer no. 13010668322. The said connection was in the name of Mr. Mahesh R. Gupta and Mr. Pravin Thakkar was using the said connection.

During the hearing it is observed that the Application in Schedule 'A' submitted by Mr. Pravin Thakkar (Who is consumer representative) was not signed by original consumer Mr. Mahesh R. Gupta in whose name the connection was released. Hence the objection is raised by the forum.

Mr. Pravin Thakkar stated that he has submitted on undertaking, which is notarized by notary on 08/08/2008.

On perusal of the same it is seem that the same is not signed by the consumer Shr. Mahesh R. Gupta.

He also stated that Shri Gupta is not available in Mumbai/Bhiwandi.

In these circumstances the forum does not feel it worthwhile to consider the Merits of the case since the consumer has not appeared anywhere in the proceedings.

Shri Pravin Thakkar has been advised to approach the forum if required with consumer's appropriate application and authority.

ORDER

The present case stands closed. The parties be informed accordingly.

The order is issued under the seal of consumer Grievance Redressal Forum M.S.E.D.C. Ltd., Bhandup Urban Zone, Bhandup on.15th September 2008.

Note : 1) If Consumer is not satisfied with the decision, He may go in appeal within 60 days from date of receipt of this order to the Electricity Ombudsman in attached "Form B".

Address of the Ombudsman

The Electricity Ombudsman,
Maharashtra Electricity Regulatory Commission,
606, Keshav Building,
Bandra - Kurla Complex, Bandra (E),
Mumbai - 400 051.

2) If utility is not satisfied with order, it may go in appeal before the Hon. High Court within 60 days from receipt of the order.

MRS. M.P. DATAR
MEMBER
CGRF, BHANDUP

S.L. KULKARNI
CHAIRMAN
CGRF, BHANDUP

S.B. WAHANE
MEMBER SECRETARY
CGRF, BHANDUP