

**Consumer Grievance Redressal Forum
Maharashtra State Electricity Distribution Co. Ltd.
Bhandup Urban Zone, Bhandup**

Ref. No. Secretary/MSEDCL/CGRF/BNDUZ/

Date:

Case No. 208

Hearing Dt. 19/09/2008

In the matter of wrong inspection Report and imposition of penalty

Shri Abbas Ali Jalil Ahmed Ansari

- Appellant

Vs.

MSEDCL (TPL) -Bhiwandi

- Opponent

Present during the hearing

A - On behalf of CGRF, Bhandup

- 1) Shri S.L. Kulkarni, Chairman, CGRF, Bhandup.
- 2) Shri S.B. Wahane, Member Secretary, CGRF, Bhandup.
- 3) Mrs. Manik P. Datar, Member, CGRF, Bhandup.

B - On behalf of consumer

- 1) Mr.Shakeel Ansari (Consumer Representative).

C - On behalf of Utility.

- 1) Shri Kele, Manager, M/s. Torrent Power Ltd.
- 2) Shri Jadhav, A.E , M.S.E.D.C.L., Bhiwandi.
- 3) Shri Gaurav Gautam.- Executive (Legal), M/s. Torrent Power Ltd.

ORDER

Consumer registered his grievance with this Forum on 26/08/2008 vide case No. 208. Regular hearing was held on 19/09/2008.

It was explained that applicant and his family members held following electricity connections:

- A) Con. No. 13012551155 - Shri Sattar H. Asharf Ali
- Applicant's son.

- B) Con. No. 13010915281 - Shri Mohd. Rafiq Abdul Sattar Hasmi
- Applicant's son.

The consumer has filed a case on con. No. 13012551155 alleging the utility that it carried out spot inspection of the above consumer No. with memo no. 03285 and impose wrong amount of penalty. He request the Forum to set aside the wrong inspection and the penalty impose there upon.

At the off-set it may be mentioned that the utility had never inspected applicant's meter connection while applicant is struggling for the inspection report of consumer No. 13010915281 which is in the name of Mohd. Rafiq Abdul Sattar Hasmi.

In the course of hearing the utility pointed out that a power theft case has been registered against Mohd. Rafiq Abdul Sattar Hasmi having consumer No. 13010915281 while no action has been taken or being taken against Shri Sattar H. Ashraf Ali having consumer no. 13012551155.

It is observed by the Forum that consumer is in no way concerned with consumer no. 13010915281 against whom the utility has filed FIR with the Police against the offence of theft of energy and also recovered the amount Rs. 15,000/- being assessed energy bill.

It is observed that the applicant has produced the documents including a copy of FIR against consumer no. 13010915281. This is clearly misleading to the Forum. For such wrong submission consumer's representative was also unaware.

Since the applicant's meter has not come into scanning and separate meter holder person has been caught in theft case, the Forum does not heard any reason for continue with this case and hence case is dismissed.

No order as to cost.

The order is issued under the seal of consumer Grievance Redressal Forum M.S.E.D.C. Ltd., Bhandup Urban Zone, Bhandup on

Note : 1) If Consumer is not satisfied with the decision, he may go in appeal within 60 days from date of receipt of this order to the Electricity Ombudsman in attached "Form B".

Address of the Ombudsman

The Electricity Ombudsman,
Maharashtra Electricity Regulatory Commission,
606, Keshav Building,
Bandra - Kurla Complex, Bandra (E),
Mumbai - 400 051.

2) If utility is not satisfied with order, it may go in appeal before the Hon. High Court within 60 days from receipt of the order.

MRS. M.P. DATAR
MEMBER
CGRF, BHANDUP

S.L. KULKARNI
CHAIRMAN
CGRF, BHANDUP

S.B. WAHANE
MEMBER SECRETARY
CGRF, BHANDUP