

**Consumer Grievance Redressal Forum
Maharashtra State Electricity Distribution Co. Ltd.
Bhandup Urban Zone, Bhandup**

Ref. No. Secretary/MSEDCL/CGRF/BNDUZ/

Date :

Case No. 193

Hearing Dt. 24/06/2008

Shri Rakesh Kumar H. Tiwari

- Appellant

Vs.

MSEDCL, Bhandup division

- Respondent

Present during the hearing

A - On behalf of CGRF, Bhandup

- 1) Shri S.L. Kulkarni, Chairman, CGRF, Bhandup.
- 2) Shri S.B. Wahane, Member Secretary, CGRF, Bhandup.
- 3) Mrs. Manik P. Datar, Member, CGRF, Bhandup.

B - On behalf of Appellant

- 1) Shri Rakesh Kumar H. Tiwari.
- 2) Shri Hubnarain Tiwari, Applicant's father

C - On behalf of Respondent

- 1) Mr. V.R. Nalwad, Dy. Ex. Engr, Dy. Ex. Engr., Bhandup.

The applicant had submitted his grievance to the Forum on 07/06/2008, which was registered at Sr. No. 193. Hearing was held on 24/06/2008.

The case was directly taken up by the Forum because the applicant despite repeated personal correspondence with utility's various level officials and even sending notices through Advocate, could not get any response.

His grievance is that, he is a lawful resident at Room No. 3, Kaliddin Tiwari Chawl, Datta Mandir Road, Bhandup. He is a lawful tenant of Shri Kamalesh Upadhyaya, who is the owner of the premises. The applicant possesses legal tenant agreement. The owner Shri Upadhyaya vide his letter dated 03/06/2008 addressed to CGRF has mentioned that he has no objection for installation of electric meter in the premises where the applicant resides. He has reiterated that he is exclusively aware of the premises and no one else is concerned with it.

According to the applicant he had applied for electrical connection with meter and had made necessary payment to MSEDCL office in Nov-2006. The utility officials released the connection with the meter. However some persons including one Shri Vaity staying in the nearby area strongly objected to this and forced the utility officials to remove the electricity connection. Which resulted into removal of the meter and depositing it in the utility's storeroom. The applicant is thus deprived of his rightful connection.

The applicant has since last six month resumed his efforts to get the electricity connection with the meter.

The matter was heard on 24/06/2008. On checking the documents submitted by the applicant it is clearly seen that he is lawful tenant and occupier of the premises for a long time and the person taking objection Shri Vaity has no locus stand in the matter. Since the applicant has fulfilled all the requirements of the utility he deserves to get the electricity connection from the utility.

ORDER

The applicant should be given electricity connection at his residence (as mentioned in application) forth with and compliance reported to the Forum within a week.

The order is issued under the seal of consumer Grievance Redressal Forum M.S.E.D.C. Ltd., Bhandup Urban Zone, Bhandup on 1st of July 2008.

Note : 1) If Consumer is not satisfied with the decision, he may go in appeal within 60 days from date of receipt of this order to the Electricity Ombudsman in attached "Form B".

Address of the Ombudsman

The Electricity Ombudsman,
Maharashtra Electricity Regulatory Commission,
606, Keshav Building,
Bandra - Kurla Complex, Bandra (E),
Mumbai - 400 051.

2) If utility is not satisfied with order, it may go in appeal before the Hon. High Court within 60 days from receipt of the order.

MRS. M.P. DATAR
MEMBER
CGRF, BHANDUP

S.L. KULKARNI
CHAIRMAN
CGRF, BHANDUP

S.B. WAHANE
MEMBER SECRETARY
CGRF, BHANDUP