

**Consumer Grievance Redressal Forum
Maharashtra State Electricity Distribution Co. Ltd.
Bhandup Urban Zone, Bhandup**

Ref. No. Secretary/MSEDCL/CGRF/BNDUZ/

Date:

Case No. 183

Hearing Dt. 16/06/2008

In the matter of demand for double feeding supply.

M/S Maharashtra dyeing and printing works - Appellant

Vs.

MSEDCL-(Bhiwandi)/TPL-Bhwandi - Opponent

Present during the hearing

A - On behalf of CGRF, Bhandup

- 1) Shri S.L. Kulkarni, Chairman, CGRF, Bhandup.
- 2) Shri S.B. Wahane, Member Secretary, CGRF, Bhandup.
- 3) Mrs. Manik P. Datar, Member, CGRF, Bhandup.

B - On behalf of consumer

- 1) Mr.Shakeel Ansari (Consumer Representative).

C - On behalf of Utility.

- 1) Shri R.P. Chaudhari E.E Nodal.
- 2) Shri M.S. Kele.-Manager M/s. Torrent Power Ltd.
- 3) Shri Bhagawate – Manager M/s.Torrent Power Ltd.

M/S Maharashtra dyeing and printing works through its authorized representative MECA –Bhiwandi (Mr. Shakeel Ansari) had preferred an appeal on 23/04/2008 against the decision of the respondent dt 10/04/2008.

The facts of the case as stated by the Appellant (referred to as consumer) are as under.

The consumer is having textile dyeing and printing unit at Kalyan Rd. Bhiwandi. This industrial unit is on continuous process and to avail of homogeneity in production requires continuous electricity. Presently as a matter policy the DL (MSEDCL) and its franchisee M/S TPL imposed a daily load shedding of 8 hours, which affects his production. He had requested the respondent uninterrupted power supply by giving him a double feeder of power so that he can get continuous power supply.

The respondent vide its letter dt. 10/04/2008. Informed him that it is unable to agree to his request of double feeder supply.

The matter was heard 16/06/2008 by the forum.

Consumer representative stated that only this consumer's request is not considered by utility while other consumers have been given double feeder supply which is unjust for the Appellant.

To this the respondent replied with the conformation with written report at. 14th June 2008. The said report stated that the respondent TPL had given double feeder supply to three consumers' on 26/09/2007, 07/01/2008, and 08/02/2008.

These were old sanctions and were technically feasible which is not the case of appellant consumer.

The Appellant consumer at present is feed from Kalyan Road feeder. This feeder is overloaded. The second feeder nearest consumer's premises from Bhiwandi EHV Sub Station. The said feeder is located to it's 91%. Hence looking at the loading of feeder and safety, the request from the consumer for double feeder supply was not acceded.

The Forum requested the utility to suggest some alternative so that the consumer can be helped. The utility stated that the consumer at his own will have to draw the power from express feeder. This will be dedicated supply and uninterrupted supply.

It was revealed that the expenditure involved to draw power from either of these two locations would be in the range of Rs10 Lakhs to Rs25 Lakhs.

To this the consumer was asked to react. He stated that he is unable to incurve such huge expenditure and requested for grant of double feeder supply from the exiting infrastructure.

It is observed that exiting both the feeder at Kalyan Road and Nizampura are not capable of giving double feeder supply. After natively the consumer will have to Opt. For long distant feeders (express and or Kamba) which is too expensive for the consumer no regulations are available to compel the utility to accede to the request of the consumer from exiting infrastructure.

The case is therefore dismissed. No orders to cost.

The order is issued under the seal of consumer Grievance Redressal Forum M.S.E.D.C. Ltd., Bhandup Urban Zone, Bhandup on 25th of January 2008.

Note : 1) If Consumer is not satisfied with the decision, he may go in appeal within 60 days from date of receipt of this order to the Electricity Ombudsman in attached "Form B".

Address of the Ombudsman

The Electricity Ombudsman,
Maharashtra Electricity Regulatory Commission,
606, Keshav Building,
Bandra - Kurla Complex, Bandra (E),
Mumbai - 400 051.

2) If utility is not satisfied with order, it may go in appeal before the Hon. High Court within 60 days from receipt of the order.

MRS. M.P. DATAR
MEMBER
CGRF, BHANDUP

S.L. KULKARNI
CHAIRMAN
CGRF, BHANDUP

S.B. WAHANE
MEMBER SECRETARY
CGRF, BHANDUP

