

**Consumer Grievance Redressal Forum
Maharashtra State Electricity Distribution Co. Ltd.
Bhandup Urban Zone, Bhandup**

Ref. No. Secretary/MSEDCL/CGRF/BNDUZ/

Date :

Case No. 179

Hearing Dt. 17/04/2008

In the matter of average billing

Shri Shah Mohammad Amin Khan

- Appellant

Vs.

MSEDCL, Bhiwandi

- Respondent

Present during the hearing

A - On behalf of CGRF, Bhandup

- 1) Shri S.L. Kulkarni, Chairman, CGRF, Bhandup.
- 2) Shri S.B. Wahane, Member Secretary, CGRF, Bhandup.
- 3) Mrs. Manik P. Datar, Member, CGRF, Bhandup.

B - On behalf of Appellant

- 1) Shri Pravin Thakkar, Consumer representative.

C - On behalf of Respondent

- 1) Mr. R.P. Choudhary, Ex. Engr., Bhiwandi circle.

PREAMBLE :

Appellant had preferred an appeal before CGRF on 31/03/2008 registered at Sr. No. 179. The appeal was against the order of ICGRC, Bhiwandi dtd. 26/03/2008.

Consumer's grievances were that he was issued energy bills on average basis and his business is closed.

Both the parties were heard on 17/04/2008. It was explained by the utility officials that the average bills are being revised immediately and final bill will be given to the consumer. The consumer's representative agreed to this. He was also advised to visit the office of the utility and Nodal Officer who should explain to him action taken on every point of grievance.

Now, as per Executive Engineer and Nodal Officer, Bhiwandi's letter No. SE/BWD/NO/Tech/CGRF/00949, dtd. 13/05/2008, it is informed that the appellant consumer has been given revised final bill and consumer's representative has received final bill on 25/04/2008. He has written a letter to Superintending Engineer, Nodal Office, Bhiwandi, that with this, he has now no any grievance pending in the matter. A copy of consumer's representatives letter is enclosed with Nodal Officer's letter dtd. 13/05/2008.

ORDER

After hearing before CGRF, both utility has issued final bill to the consumer who is fully satisfied with no grievance left. The case is therefore now dismissed and closed.

The order is issued under the seal of consumer Grievance Redressal Forum M.S.E.D.C. Ltd., Bhandup Urban Zone, Bhandup on 2nd of June 2008.

Note : 1) If Consumer is not satisfied with the decision, he may go in appeal within 60 days from date of receipt of this order to the Electricity Ombudsman in attached "Form B".

Address of the Ombudsman

The Electricity Ombudsman,
Maharashtra Electricity Regulatory Commission,
606, Keshav Building,
Bandra - Kurla Complex, Bandra (E),
Mumbai - 400 051.

2) If utility is not satisfied with order, it may go in appeal before the Hon. High Court within 60 days from receipt of the order.

**MRS. M.P. DATAR
MEMBER
CGRF, BHANDUP**

**S.L. KULKARNI
CHAIRMAN
CGRF, BHANDUP**

**S.B. WAHANE
MEMBER SECRETARY
CGRF, BHANDUP**