

Consumer Grievance Redressal Forum
Maharashtra State Electricity Distribution Co. Ltd.
Bhandup Urban Zone, Bhandup

Ref. No. Secretary/MSEDCL/CGRF/BNDUZ/

Date :

Case No. 393

Hearing Dt. 05/09/2011 & 16/09/2011

Shri Malik Mohd. A Patel

- Appellant

Vs.

M.S.E.D.C.L. Bhiwandi

- Respondent

Present during the hearing

A - On behalf of CGRF, Bhandup

- 1) Shri S. D. Madake, Chairman, CGRF Bhandup.
- 2) Shri R.M Chavan, Member Secretary, CGRF, Bhandup.
- 2) Dr. Smt. Sabnis, Member, CGRF, Bhandup.

B - On behalf of Appellant

Shri Shakeel Ansari- –Consumer Representative

C - On behalf of Respondent

Shri A.L. Deshpande, Ex. Engr/Nodal Officer, Bhiwandi.

The complaint was filed on 11/07/2011 for correction of load. The Complainant had submitted an application to Dy. Ex. Engr. s/divn. no. 6, MSEDCL, Bhiwandi on 01/06/2005 & also on 18/01/2006, requesting to reduce sanctioned load from 30 HP to 22 HP. He has submitted that 30

HP has been recorded due to wrong load survey & it should have been 22 HP only.

IGRC has dismissed this complaint, being time barred.

Utility has filed its say submitting that in April 2005, the sanctioned & connected load was 22-40 HP, which was increased to 30 HP as per the inspection report.

After hearing oral submission of both the parties & going through the documents placed on record, the Forum has arrived at a conclusion that the cause of action arose in May 2005, when the utility had increased the load to 30 HP.

Thus as per MERC Regulations (CGRF & EO) 2006, 6.6 which speaks as *“The Forum shall not admit any Grievance unless it is filed within two (2) years from the date on which the cause of action has arisen”*.

Considering above, the cause of action arose in the year 2005, hence Forum has no other alternative than to dismiss it with no order as to the cost.

Both the parties should be informed accordingly.

The order is issued under the seal of Consumer Grievance Redressal Forum M.S.E.D.C. Ltd., Bhandup Urban Zone, Bhandup on 13th of December 2011.

Note :

1) If Consumer is not satisfied with the decision, he may go in appeal within 60 days from date of receipt of this order to the Electricity Ombudsman in attached "Form B".

Address of the Ombudsman
The Electricity Ombudsman,
Maharashtra Electricity Regulatory Commission,
606, Keshav Building,
Bandra - Kurla Complex, Bandra (E),
Mumbai - 400 051

2) If utility is not satisfied with order, it may go in appeal before the Hon. High Court within 60 days from receipt of the order.

DR. ARCHANA SABNIS
MEMBER
CGRF, BHANDUP

S. D. Madake
CHAIRMAN
CGRF, BHANDUP

R.M. CHAVAN
MEMBER SECRETARY
CGRF, BHANDUP