

**Consumer Grievance Redressal Forum
Maharashtra State Electricity Distribution Co. Ltd.
Bhandup Urban Zone, Bhandup**

Ref. No. Member Secretary/MSEDCL/CGRF/BNDUZ/

Date:

Case No. 504

Hearing Dt. 31/07/2013

In the matter of wavel of interest charge on debited Amount.

M/s. Ambadevi Textiles. - Complainant

Vs.

M.S.E.D.C.Ltd., Bhiwandi - Respondent

Present during the hearing

A - On behalf of CGRF, Bhandup

- 1) Shri S.K. Choudhary, Chairman, CGRF, Bhandup.
- 2) Shri R.M Chavan, Member Secretary, CGRF, Bhandup.
- 3) Dr. Smt. Sabnis, Member, CGRF, Bhandup.

B - On behalf of Applicant

- 1) Shri Brijesh Harakachand Shah. –Consumer Representative

C - On behalf of Respondent

- 1) Shri V.V. Baber Assistant Engineer MSEDCL, Bhiwandi.

ORDER

M/s. Ambadevi Textiles is a Industrial Consumer having 3 phase electric connection at H.No. 1143 New Kaneri Bhiwandi. The connection was released under service No. 013010878998.

As stated by the complainant, the MSEDCL has corrected the average billing and credit was given for an amount of Rs.111380.81 in the month of June 2008. The net credit of amount Rs.8264.25 was effected after deducting then arrears from the credit given Rs.111380.81.

He reiterated that the Respondent Utility has loaded the arrears again as a debit amount for month of Feb 2012 along with the interest from June 2008 to Jan 2012.

He further added that in spite of his several correspondence the Respondent Utility is not waving off the interest amount.

He showed his willingness to clear the arrears, except the interest amount charged for the delayed demand.

On the behalf of Respondent Utility Shri. V.V. Babar, Assistant Engineer Bhiwandi. Nodal Office Bhiwandi present and submitted the written say. According to submission the amount credited Rs. 8264/- was conveyed to the consumer vide latter No. S.E/BWD/Nodal office/ A/c/ 1229 dt 23.06.2008. But during the inspection by the Head office Account Team; it was noticed that this credit of total amount passed (Rs. 111380.81) was wrong and hence the same was debited.

In support to this, the Respondent submitted the Consumer's Personal Ledger (CPL) showing the details of credit passed for an amount of Rs. 111380.81 in the month of July 2010. In the CPL record the same amount is found debited on 06.02.12.

The Respondent further submitted that 'no interest amount is charged on the arrears debited in the bill.

The Respondent admitted the claim of complainant that arrears are credited in month of June 2008 and debited in Feb 2012 with interest for the throughout period.

Respondent insisted that complainant should pay the complete arrears in one stroke.

The matter was heard on 31.07.2013, when both the parties were present, The documents. on record and arguments by the complainant shoe that the amount which was credited in the month of July 2010 (Rs. 111380.81) was again debited in the month of Feb 2012 as per the remarks of Head Office inspection team. However as claimed by the complainant that the interest is been charged by the Respondent for the period June 2008 to Jan 2012 is baseless and without substance.

Perusal of Consumer Personal Ledger is quite supportive to the submission of Respondent. The entries of CPL justify it. The interest mounted on the arrears debited in the month of Feb 2012 in due to non-payment of arrears till date.

Considering the facts on record and arguments by the complainant, forum has no alternative but to reject the prayer of

complainant for withdrawal of interest for the period of June 2008 to Feb 2012, which in fact has not been charged.

The prayer of consumer for withdrawal of interest on the debited amount is here by rejected.

However the interest charged form Feb 2012 onward is rightly charged by the Respondent for non payment of arrears and are payable by the Complainant.

Hence the following order.

1. The Application No.504 stands dismissed.
2. No order as to cost.
3. Both the parties be inform accordingly.

The order is issued under the seal of Consumer Grievance Redressed Forum M.S.E.D.C. Ltd., Bhandup Urban Zone, Bhandup on 5th August 2013.

Note:

1) If Consumer is not satisfied with the decision, it may proceed within 60 days from date of receipt of this order to the Electricity Ombudsman in attached "Form B".

Address of the Ombudsman

The Electricity Ombudsman,
Maharashtra Electricity Regulatory Commission,
606, Keshav Building,
Bandra - Kurla Complex, Bandra (E),
Mumbai - 400 051

2) If utility is not satisfied with order, it may file representation before the Hon. High Court within 60 days from receipt of the order.

DR. ARCHANA SABNIS
MEMBER
CGRF, BHANDUP

S. K. CHOUDHARY
CHAIRMAN
CGRF, BHANDUP

R.M. CHAVAN
MEMBER SECRETARY
CGRF, BHANDUP

