

**Consumer Grievance Redressal Forum
Maharashtra State Electricity Distribution Co. Ltd.
Bhandup Urban Zone, Bhandup**

Ref. No. Member Secretary/MSEDCL/CGRF/BNDUZ/

Date :

In the matter of old P.D. arrears on the premises.

Case no. 469

Hearing Dt. 12/10/2012.

M/s. Rachana Products - Applicant

Vs.

MSEDCL, Vashi Division - Respondent

Present during the hearing

A] - On behalf of CGRF, Bhandup

- 1) Shri S.K. Chaudhary, Chairman, CGRF Bhandup.
- 2) Shri R.M Chavan, Member Secretary, CGRF, Bhandup.
- 2) Dr. Smt. Sabnis, Member, CGRF, Bhandup.

B] - On behalf of Applicant

- 1) Mr. Suraj Chakraborty – Consumer Representative.

C] - On behalf of Respondent

- 1) Shri V.R. Nalwad, Dy. Ex. Engr., Vashi S/Dn.
- 2) Shri D.M. Jadhav ,Law Officer, MSEDCL.

ORDER

M/s. Rachana Products has purchased the property R-364, MIDC, TTC, Rabale, Navi Mumbai, from M/s. Navkar Engineering on 11/07/2012 and applied for new electric connection to the MSEDCL.

On scrutiny by the utility it was observed that there was huge arrears pending for an amount of ₹ 20,34,797/- towards theft of electricity. However, the utility therefore asked to clear the dues for issue of new connection. The new occupier requested to award the benefit as per the provision of

Regulation 10.5 of MERC Regulations 2005. Accordingly he filed his application to the circle office of utility. The consumer felt that application was not processing for its approval and hence approached to the IGRC, Vashi & registered his grievance.

As per the IGR Cell order the complainant was asked to submit the completed application to the division office and Respondent were directed to process the same at early

However, it was again delayed and hence consumer filed his grievance to this Forum, accordingly the hearing was fixed on 12/10/2012 and interim order was passed directing the Respondent to process the case under Regulation 10.5 of MERC Regulations 2005 and also complainant to submit the application to the division office alongwith undertaking as required being the cases under Regulation 10.5 of MERC Regulations 2005 are subjudised.

The matter was posted on 20/02/2013, according to the telephonic message from complainant on 20th Feb. 2013, the utility has settled the case as per Regulation 10.5 of MERC Regulations 2005 and there is no dispute as regards to the benefit under this Regulation.

Hence Forum finds no issue to intervene in the matter and the case is disposed off with no order as to cost.

Both the parties be informed accordingly.

The order is issued under the seal of consumer Grievance Redressal Forum M.S.E.D.C. Ltd., Bhandup Urban Zone, Bhandup on 26th of March 2013.

Note : 1) If Consumer is not satisfied with the decision, he may file representation within 60 days from date of receipt of this order to the Electricity Ombudsman in attached "Form B".

Address of the Ombudsman
The Electricity Ombudsman,
Maharashtra Electricity Regulatory Commission,
606, Keshav Building,
Bandra - Kurla Complex, Bandra (E),
Mumbai - 400 051.

2) If utility is not satisfied with order, it may proceed before the Hon. High Court within 60 days from receipt of the order.

DR. ARCHANA SABNIS
MEMBER
CGRF, BHANDUP

S. K. CHOUDHARY
CHAIRMAN
CGRF, BHANDUP

R.M. CHAVAN
MEMBER SECRETARY
CGRF, BHANDUP