

**Consumer Grievance Redressal Forum
Maharashtra State Electricity Distribution Co. Ltd.
Bhandup Urban Zone, Bhandup**

Ref. No. Member Secretary/MSEDCL/CGRF/BNDUZ/

Date :

In the matter of old P.D. arrears on the premises.

Case no. 468

Hearing Dt. 12/10/2012.

Mrs. Meena Mahesh Shah - Applicant

Vs.

MSEDCL, Vashi Division - Respondent

Present during the hearing

A] - On behalf of CGRF, Bhandup

- 1) Shri S.K. Chaudhary, Chairman, CGRF Bhandup.
- 2) Shri R.M Chavan, Member Secretary, CGRF, Bhandup.
- 2) Dr. Smt. Sabnis, Member, CGRF, Bhandup.

B] - On behalf of Applicant

- 1) Mr. Suraj Chakraborty – Consumer Representative.

C] - On behalf of Respondent

- 1) Shri V.R. Nalwad, Dy. Ex. Engr., Vashi S/Dn.
- 2) Shri D.M. Jadhav ,Law Officer, MSEDCL.

ORDER

Mrs. Meena Mahesh Shah has obtained the property i.e. shop no. 13, Gr. Floor, admeasuring 367 sq.ft. of built up area in the building 'Land Mark' situated at Land Mark Co.Op. HSG society Ltd., Plot no. 2-1/2-8, Sector 14, Vashi through the auction from M/s. Punjab & Maharashtra Co.Op. Bank Ltd.

Mrs. Meena Mahesh Shah applied for new electric connection to the utility vide no. 784 dtd. 31/05/2012. However, the utility observed in the

scrutiny that this premises is holding the old dues of electricity amounting to ₹ 4,72,492/- which the new occupier/owner should clear. Consumer therefore approached to Internal Grievance Cell, Vashi to get the benefit under Regulation 10.5 of MERC Regulations 2005 to clear the arrears.

Accordingly, the Internal Grievance Cell passed an order vide MSEDCL/IGRC/Vashi Circle/no. 5835, dtd. 17th Sept.2012 and directed the consumer to submit the completed application to the division office being consumer is LT PG and also directed the divisional head to process the same to accord the approval from zonal head.

The consumer applicant submitted application to the division office, Vashi but as per consumers say it was not processed and hence he approached this Forum and filed his grievance which was registered vide case no. 478.

The matter was heard on 12th Oct. 2012, both the parties were present. After proceedings Forum passed interim order and directed the Respondent vide order no. Member Secretary /MSEDCL /CGRF /BNDUZ /0314, dtd. 18/10/2012 to process the case under Regulation 10.5 of MERC Regulation 2005 and procedure given in their own commercial circular no. 97 dtd. 28/07/2009 in a given time in Standard of Performance.

The matter was kept for final hearing on 10/02/2012 and subsequently on 20/02/2013. The Forum noted the telephonic message from the representative of consumer that Respondent has settled the matter as per Regulation 10.5 of MERC Regulation 2005 as directed by the Forum.

Hence Forum finds no issue to intervene in the matter and the case is disposed off with no order as to cost.

Both the parties be informed accordingly.

The order is issued under the seal of consumer Grievance Redressal Forum M.S.E.D.C. Ltd., Bhandup Urban Zone, Bhandup on 20th of March 2013.

Note : 1) If Consumer is not satisfied with the decision, he may go in appeal within 60 days from date of receipt of this order to the Electricity Ombudsman in attached "Form B".

Address of the Ombudsman
The Electricity Ombudsman,
Maharashtra Electricity Regulatory Commission,
606, Keshav Building,
Bandra - Kurla Complex, Bandra (E),
Mumbai - 400 051.

2) If utility is not satisfied with order, it may proceed before the Hon. High Court within 60 days from receipt of the order.

DR. ARCHANA SABNIS
MEMBER
CGRF, BHANDUP

S. K. CHOUDHARY
CHAIRMAN
CGRF, BHANDUP

R.M. CHAVAN
MEMBER SECRETARY
CGRF, BHANDUP