

PHONE NO. : 25664314/25664316
FAX NO. 26470953
Email: cgrfbhandupz@mahadiscom.in
Website: www.mahadiscom.in

Consumer Grievance Redressal Forum
"Vidyut Bhavan", Gr. Floor,
L.B.S.Marg, Bhandup (W),
Mumbai – 400078.

REF.NO. Member Secretary/CGRF/MSEDCL/BNDUZ/ Date

Case No. 545

Hearing Dt. 25/06/2014

Mr. Rajeshkumar Jayram Tiwari - **Applicant**

Vs.

MSEDCL, Vikas Complex, Sub Division, - **Respondent**

Present during the hearing

A - On behalf of CGRF, Bhandup

- 1) Shri S.K. Choudhari, Chairman, CGRF, Bhandup.
- 2) Shri. Zafar B.Khan , Member Secretary, CGRF, Bhandup.
- 3) Dr. Smt. Sabnis, Member, CGRF, Bhandup.

B - On behalf of Applicant

- 1) Nobody - Consumer Representative.

C - On behalf of Respondent No. 1

- 1) Shri. Shetty , Dy. Executive Engineer , Vikas Complex, Sub Division.

ORDER

The consumer Shri. Rajeshkumar Jayram Tiwari has filed this case No. 545 before us for non- receipt of interest of S.D.

He has approached the IGRC for the refund of interest on this S.D. The IGRC has directed the utility that the bill of consumer for the months of December 2013 be updated with Rs. 2500/- which a paid by the consumers the S.D. in February 2005 .The utility to file the compliance report in 30 days.

Since, the utility failed to credit the same to consumers account; he has filed this compliant before us.

The consumers account, he has also annexed a document which he had obtained under RTI. The said document shows that the utility has not updated his S.D. till date. Thus there is question of repaying him S.D. interest on this S.D.

The utility has also agreed that they have not refunded S.D. and interest accrued on it.

We therefore, order the utility to refund the S.D. along with interest till date at the rate approved by RBI order of IGRC dated 10/02/2013 by way of credit in his next bill i.e. the month of August 2014.

No order as to cost

Both the parties be informed accordingly.

The order is issued under the seal of Consumer Grievance Redressed Forum M.S.E.D.C. Ltd., Bhandup Urban Zone, and Bhandup on 19th July 2014.

Note:

1) If Consumer is not satisfied with the decision, it may proceed within 60 days from date of receipt of this order to the Electricity Ombudsman in attached "Form B".

Address of the Ombudsman
The Electricity Ombudsman,
Maharashtra Electricity Regulatory Commission,
606, Keshav Building,
Bandra - Kurla Complex, Bandra (E),
Mumbai - 400 051

2) If utility is not satisfied with order, it may file representation before the Hon. High Court within 60 days from receipt of the order.

DR. ARCHANA SABNIS
MEMBER
CGRF, BHANDUP

S. K. CHOUDHARY
CHAIRMAN
CGRF, BHANDUP

ZAFAR B.KHAN
MEMBER SECRETARY
CGRF, BHANDUP