

(A Govt. of Maharashtra Undertaking)
CIN : U40109MH2005SGC153645

PHONE NO. : 25664314/25664316
FAX NO. 26470953
Email: cgrfbhandupz@mahadiscom.in
Website: www.mahadiscom.in

Consumer Grievance Redressal Forum
"Vidyut Bhavan", Gr. Floor,
L.B.S.Marg, Bhandup (W),
Mumbai - 400078.

REF.NO. Member Secretary/CGRF/MSEDCL/BNDUZ/

Date

Case No. 626

Hearing Dt. 09.12.2015

M/s. Guru Mahima Apartment

- **Applicant**

Vs.

M.S.E.D.C.L., Panvel- I Sdn.

- **Respondent**

A - On behalf of CGRF, Bhandup

- 1) Shri. Anil P. Bhavthankar, Chairperson, CGRF, Bhandup.
- 2) Shri. Ravindra S. Avhad, Member Secretary, CGRF, Bhandup.
- 3) Dr. Smt. Sabnis, Member, CGRF, Bhandup.

B - On behalf of Applicant

- 1) Shri. Ram siroman Yadhav - Consumer

C - On behalf of Respondent No. 1

- 1) Shri. Rathod, Addl .Executive Engineer, Panvel Sub Division-I.(Not Served)

Interim Order (passed on 09.12.2015)

- 1) Above named consumer having electricity Supply to his residence Guru Mahima Apartment which is used for common staircase water pump C.F.L. [consumer No.029182018099 date of connection 01.06.2014 connected load 5KW sanction load 5KW.] It is submitted by the consumer, that the supply used for apartment is mainly for the purpose of staircase and water pump, which is for common use. Consumer use to receive electricity bill for the consumption between 100 to 300 unit and charge for the same was regularly paid by consumer. In month of

September 2014 consumer received accumulated bill showing arrears of Rs.28,490/- against the consumed units recorded on the said meter as 2083.

- 2) It is contention of consumer that he received dated 29.10.2015 u/s 56(1) of Electricity Act 2003 along with demand bill of Rs. 29,061.28/-. The consumer received threat of disconnection as mentioned in the said notice and he was further directed to pay the bill within 15 days, on failure the supply of the said meter would be disconnected.
- 3) Consumer filed this complaint on 19.11.2015 which was not sign by Authorized person earlier. During mean time, the supply was disconnected.
- 4) The Authorized agent appeared along with proper authorization and filed the complaint.
- 5) I have gone through the dispute and found that prima facie case is made out on reason of disconnection already made by respondent utility.
- 6) The utility has demanded bill for accumulated consumption of 2083 units there by showing arrears of Rs. 30,000/- is disputed.
- 7) As the supply is used for the water pump, it is difficult for occupants to fetch water from ground floor to lift to the third floor. Therefore there is urgency in granting ex-party relief
- 8) Due to urgency, we are inclined to grant conditional ex-party interim Relief in favor of consumer. It will be applicable till hearing of next of hearing. Hence, we proceed to pass following Interim Order.

ORDER

- 1) The Respondent utility hereby directed to accept 50% of amount as demanded in bill Rs.30,000/- which come to Rs. 15,000/- on depositing to said amount and with payment of other reconnection charges by consumer.
- 2) The respondent utility shall restore electricity supply of this meter as per Interim Order.
- 3) The respondent utility directed to submit their reply and relevant document within 15 days before next day of hearing.

Both the parties should be informed accordingly.

The compliance should be reported immediately.

The order is issued under the seal of Consumer Grievance Redresses Forum M.S.E.D.C. Ltd., Bhandup Urban Zone, Bhandup.

Note:

1) If Consumer is not satisfied with the decision, he may file representation within 60 days from the date of receipt of this order to the Electricity Ombudsman in attached "Form B".

Address of the Ombudsman
The Electricity Ombudsman,
Maharashtra Electricity Regulatory Commission,
606, Keshav Building,
Bandra - Kurla Complex, Bandra (E),
Mumbai - 400 051

2) If utility is not satisfied with order, it may file representation before the Hon. High Court within 60 days from receipt of the order.

I Agree/Disagree

I Agree/Disagree

**DR. ARCHANA SABNIS
MEMBER
CGRF, BHANDUP**

**ANIL P. BHAVTHANKAR
CHAIRPERSON
CGRF, BHANDUP**

**RAVINDRA S. AVHAD
MEMBER SECRETARY
CGRF, BHANDUP**