

PHONE NO. : 25664314/25664316
FAX NO. 26470953
Email: cgrfbhandupz@mahadiscom.in
Website: www.mahadiscom.in

Consumer Grievance Redressal Forum
"Vidyut Bhavan", Gr. Floor,
L.B.S.Marg, Bhandup (W),
Mumbai – 400078.

REF.NO. Member Secretary/CGRF/MSEDCL/BNDUZ/

Date

Case No. 562

Hearing Dt. 12/01/2015

Shri. Ramesh D. Thakkar

-

Vs.

M.S.E.D.C.L., Bhiwandi, TPL .

-

Respondent

Present during the hearing

A - On behalf of CGRF, Bhandup

- 1) Shri. Anil Bavthankar, Chairman , CGRF, Bhandup
- 2) Shri.S.B.Bhalshankar, Member Secretary, CGRF, Bhandup.
- 3) Dr. Smt. Sabnis, Member, CGRF, Bhandup.

B - On behalf of Applicant

- 1) Shri Pravin D.Thakkar - Consumer

C - On behalf of Respondent No. 1

- 1) Shri. R.R.Beloskar, Executive Engineer, Nodal Office Bhiwandi.
- 2) Shri. S.K.Dhope, Assistant Engineer, Nodal Office Bhiwandi.

ORDER (Passed on 17/03/2015)

1. Above named complainant filed this complaint against the respondent stating that his residence address, H.No. 303/3, Val Village, Bhiwandi having consumer No. 13642737125 is using the said premises for Residential purpose. He made complaint that sanction load is 50KW and MSEDCL charge to him fix charges of 50HP for period June 2002- January 2007 as consumer demanded withdrawal

with interest and delay payment charges by issuing letter 05/09/2014 and also by letter dated 04/10/2013 as M/s. TPL company issued the bill of 50 HP from 2002-2007 complainant claimed excess amount on fix charges of connection used for water pump 5HP. After filed this complaint this complaint before IGRC respondent appear and submit there say. On the respondent it is observe that demand of return of excess charges with interest cannot be interest as M/s. TPL charge billing by 67 HP (50KW) connection and permitted to consumer to approach for settlement to TPL Company being this satisfied with the said order of IGRC pass on order No. 1591 dated 10/10/2014 and demanded access fix charges paid by consumer after filing this complaint notice was issued to respondent appear and file the reply stating that compliance already made grievance before IGRC the hearing was made on 29/09/2014 and order is passed 10/10/2014 as per the record of MSEDCL the business was taken from 26 January 2007 and service of consumer No. 13642737125 was released in the name of consumer in live on 15 January 1986. There after the meter was reported missing and not traceable on date 16.12.2013 the service was stop and excess bill consumer made complaint.

2. Therefore the matter is fixed on dated 05/1/2015 on said date consumer and his representative appear this Forum consumer produce all relevant document spot inspection report of visit to previous 16/12/2013 copy of police complaint regarding that of meter and copy of correspondence with respondent. I have perused inspection report and the say of respondent so far as the contention of consumer his consumer there in meter no and consumer no in follows
3. It is contention of consumer Torrent company wrongly access the bill and shown sanction load connected load 67 HP(50KW) charge for the period January 2004 till date of inspection the calculation is made on the bases fix charges as per

connected for disputed Period.

4. The contention of consumer charge of accessing bill against the respondent utility cannot be consider as losses of meter alleged not reported intimately and it is reported in December 2013. The bill which is torrent subsequently is accounted by filing details from February 2007 to August 2009 which amount Rs. 13989/-. The consumer is liable to pay the said amount in addition to liable to pay meter charges Rs. 2500/-. Therefore after hearing of both side the dispute of recovery of arrears bill claim by the consumer is settled by Forum. Accordingly the charge claiming 50KW bill by torrent is not typographical mistake the consumer is liable to pay charges minimum as per connected load found by consumer against the said meter. Therefore Forum proceed to pass following order.

ORDER

- 1) Compliant No. 562 is partly allowed.
- 2) The consumer is liable to pay minimum charges as per connected load of 50KW of fix charges from February 2007 to June 2009 in additional consumer shall pay old arrears of MSEDCL if any for calculation of unit period 2005 to 2007 + meter charge Rs. 2500/- .
- 3) The consumer shall not charge for any interest or penalty.

No order as to cost.

Both the parties be informed accordingly.

Proceeding close.

The order is issued under the seal of Consumer Grievance Redressed Forum M.S.E.D.C. Ltd., Bhandup Urban Zone.

Note:

1) If Consumer is not satisfied with the decision, it may proceed within 60 days from date of receipt of this order to the Electricity Ombudsman in attached "Form B".

Address of the Ombudsman
The Electricity Ombudsman,
Maharashtra Electricity Regulatory Commission,
606, Keshav Building,
Bandra - Kurla Complex, Bandra (E),
Mumbai - 400 051

2) If utility is not satisfied with order, it may file representation before the Hon. High Court within 60 days from receipt of the order.

DR. ARCHANA SABNIS
MEMBER
CGRF, BHANDUP

SHRI. ANIL P. BHATHANKAR
CHAIRPERSON
CGRF, BHANDUP

SHRI. S.B.BHALSHANKAR
MEMBER SECRETARY
CGRF, BHANDUP