

**Consumer Grievance Redressal Forum  
Maharashtra State Electricity Distribution Co. Ltd.  
Bhandup Urban Zone, Bhandup**

Ref. No. Member Secretary/MSEDCL/CGRF/BNDUZ/

Date:

Case No. 569

Hearing Dt. 10/03/2015

**M/s. Vikas Trading Company** - Applicant

Vs.

**M.S.E.D.C.L. Panvel Division** - Respondent

Present during the hearing

A - On behalf of CGRF, Bhandup

- 1) Shri R.M Chavan, Member Secretary, CGRF, Bhandup.
- 2) Dr. Smt. Sabnis, Member, CGRF, Bhandup.

B - On behalf of Applicant

- 1) Shri. Suraj Chakraborty - Consumer Representative.

C - On behalf of Respondent No. 1

- 1) Shri. S.M. Ghaitadk, Dy. Executive Engineer, Panvel - I Sub Division.

**ORDER (passed on dtd. 12/03/2015)**

Above named consumer, filed this complaint aggrieved by order passed by Nodal Officer, IGRC Vashi in case No. 33 dated 13/10/2014. It is contention of consumer that he is having LT connection bearing consumer No. 028910008694, connected load 94 KW, used for Godown No. 12/7 survey No. 100 Wavanje Panvel. He approach for MSEDCL was refund accordingly to consumer. He acquired 3 phase LT Industrial connection on consumer No. 028910008694 connected load 94 KW contract demand 70KVA and date of connection 13/5/2013 it is sanctioned connection under the scheme amount refund that skill Rs. 3,65,448/-.

However opponent refunded t only Rs. 28512/- . In the month of March and April arrears of 10/06/2014 Rs. 2, 75,785/- were adjusted to due amount and the connection was disconnected on 29/04/2014. Consumer gave letter to respondent MSEDCL on 12/08/2014 requesting for reconnection of supply as per order of

Ombudsman dated 13/01/2014 directing refund of balance amount and reconnection of supply.

After depositing security deposit the said reconnection is to be given utility submitted that as per ombudsman order dated 13/6/2014 in representation no 17/2014 MSEDCL has given 50% refund in the bill and balance amount give by cheque consumer has neither failed in application for reconnection in prescribed format, nor has failed any requested documents. Now connection could not be relived IGRC directed utility refund of balance amount under the scheme CCRF and also gave direction to apply for new connection in prescribed format and directed and give the new connection as earliest as possible.

Being aggrieved by the said order the grievance is filed by consumer alleging that PD arrears are wrongly calculated. Documentary proof given by consumer shows it is within the period of 6 month, Consumer has prayed for direction to IGRC.

After filing the said complaint on 01/01/2015 notice was issued to the respondent. Respondent gave the date of discussion 29/04/2014 and the date of IGRC order 29/11/2014. During pendency of the said complaint respondent utility filed letter dated 09/03/2015 informing that on 13/02/2015 consumer received supply of new connection to the premises of M/s Vikas Trading Company and also the amount Rs. 2,75,875/- shown adjusted against the arrears of consumer for non DDF/ CCRF scheme. Said amount will be shown in IT as a debit for the consumer and agreed to show in future bill towards arrears in month of March 2015.

The consumer also submitted his willingness to withdraw the dispute as it is settled in IGRC. It appears that the disputed which was raised already decided by competent authority. Hence, there is no question for reconsidering said dispute by this Forum. In view of letter given by utility 09/03/2015 and letter given by consumer 10/03/2015 the said dispute stand settled. Hence no order.

### **ORDER**

The consumer compliant 569 dismiss as this withdrawn.

No order as to cost.

Both the parties should be informed accordingly.

Compliance should be reported within 45 days.

Proceeding close.

The order is issued under the seal of Consumer Grievance Redressal Forum M.S.E.D.C. Ltd., Bhandup Urban Zone, Bhandup on 27<sup>th</sup> December 2013.

Note:

- 1) If Consumer is not satisfied with the decision, he may file representative within 60 days from date of receipt of this order to the Electricity Ombudsman in attached "Form B".

Address of the Ombudsman  
The Electricity Ombudsman,  
Maharashtra Electricity Regulatory Commission,  
606, Keshav Building,  
Bandra - Kurla Complex, Bandra (E),  
Mumbai - 400 051

- 2) If utility is not satisfied with order, it may file representation before the Hon. High Court within 60 days from receipt of the order.

**DR. ARCHANA SABNIS**  
**MEMBER**  
**CGRF, BHANDUP**

**ANIL P. BHAVTHANKAR**  
**CHAIRPERSON**  
**CGRF, BHANDUP**

**S.B.BHALSHANKAR**  
**MEMBER SECRETARY**  
**CGRF, BHANDUP**