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Consumer Grievance Redressal Forum
"Vidyut Bhavan", Gr. Floor,
L.B.S.Marg,Bhandup (W),
Mumbai – 400078.

REF.NO. Member Secretary/CGRF/MSEDCL/BNDUZ/

Date

Case No. 583

Hearing Dt. 10/02/2015

Shri. Imran Khan

Vs.

M.S.E.D.C.L., Bhiwandi, TPL.

- Respondent

Present during the hearing

A - On behalf of CGRF, Bhandup

- 1) Shri. Anil Bavthankar, Chairman , CGRF, Bhandup
- 2) Shri.S.B.Bhalshankar, Member Secretary, CGRF, Bhandup.
- 3) Dr. Smt. Sabnis, Member, CGRF, Bhandup.

B - On behalf of **Applicant**

- 1) Shri Shakeel S. Ansari, - Consumer Representative.

C - On behalf of **Respondent No. 1**

- 1) Shri. R.R.Beloskar, Executive Engineer, Nodal Office Bhiwandi.
- 2) Shri. S.K.Dhope, Assistant Engineer, Nodal Office Bhiwandi.

ORDER (Passed on 16/02/2015)

Consumer No 13019002590.

Above name complainant filed this compliant against respondent Executive Engineer, MSEDCL, Bhiwandi alleging that he consumer of respondent utility having consumer no.14865692227 obtain the connection under the category of Lt-III since he made

application installed of new connection on dtd. 08/11/2014 along with new connection application. He deposited security deposit amount 4350 and applied for said connection in the month of October for running water pump and filing the water under act rum purpose category account to consumer as per tariff order on MERC case no.19 of 2012-13. he is required to gate single phase electricity connection and agree to pay Rs. 495/- for month. It alleging that he made grievance before IGRC informing that. Since the day of connection obtain he spend used amount of Rs. 60,000/- but Respondent Utility TPL authority did not install the said connection till today in spite opinion several visit to office therefore he made compliant for IGRC on 02/02/2015.

After filing this compliant on dated 06/02/2014 notice was issued to respondent according notice is sanctioned to the respondent and respondent filed reply 24/02/2015 thereafter the matter is kept for hearing today it is to be noted consumer concept filed documents application dated 02/02/2015 complainant to IGRC copy security deposit receipt dated 09/11/2014 respondent filed document of letter issued to consumer dated 28/01/2014 giving direction required for new connection arthing and installation of pole of 3 phase conversation arthing and permission for authority PWD and relevant departments report submitted that consumer this required to comply these necessity mention in letter for purpose of agricultural connection the scheme under which consumer wanted benefit is not applicable to the present consumer as release not full filing the requirements the work of in ear action of pole arthing and of the necessity are complain not fulfilled by consumer the delay the part of consumer and not on the part of respondent utility.

I have perused rival contention of both the parties and I have carefully gone through the document filed by both the parties.

It appears to me that consumer complaint was making unnecessary hurry and try to bring un wanted pressure on respondent utility authority by filing unnecessary dispute. He further appears sent to the extent for making compliant to IGRC and within 4 days to this Forum without waiting for decision of IGRC and proceed to filed this compliant before Forum.

Today I have heard arguments of respondent Shri. Shakeel Ansari and authorized representative of respondent utility. It is inform by the consumer in writing that now the

technical work required to be completed by consumer now completed by him and filed compliance report filed by utility on dated one 26/02/2015.

Utility submitted that after complaint of all the formality by consumer. Now the work contention is in the stage of finality and there have all ready to proceed to give benefit the said compliant to the consumer.

Today it is inform by the consumer that he has already withdraw the dispute raised by him before IGRC and inform by letter dated 26/09/2014. As per the letter submitted to Forum the consumer is satisfied with reply and he do not wish to proceed this compliant against the respondent utility both parties and representative agree as the same. Hence, I proceed to pass following order.

ORDER

- 1) Compliant No. 583 of 2014 stands dismissed as withdraw.

No order as to cost.

Both the parties be informed accordingly.

Proceeding close.

The order is issued under the seal of Consumer Grievance Redressed Forum M.S.E.D.C. Ltd., Bhandup Urban Zone, Bhandup.

Note:

1) If Consumer is not satisfied with the decision, it may proceed within 60 days from date of receipt of this order to the Electricity Ombudsman in attached "Form B".

Address of the Ombudsman

The Electricity Ombudsman,
Maharashtra Electricity Regulatory Commission,
606, Keshav Building,
Bandra - Kurla Complex, Bandra (E),
Mumbai - 400 051

2) If utility is not satisfied with order, it may file representation before the Hon. High Court within 60 days from receipt of the order.

I Agree/Disagree)

(I Agree/Disagree)

**DR. ARCHANA SABNIS
MEMBER
CGRF, BHANDUP**

**SHRI. ANIL P. BHATHANKAR
CHAIRPERSON
CGRF, BHANDUP**

**SHRI. S.B.BHALSHANKAR
MEMBER SECRETARY
CGRF, BHANDUP**