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Consumer Grievance Redressal Forum  
"Vidyut Bhavan", Gr. Floor,  
L.B.S.Marg, Bhandup (W),  
Mumbai – 400078.

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REF.NO. Member Secretary/CGRF/MSEDCL/BNDUZ/

Date

Case No. 550

Hearing Dt. 10/02/2015

**M/s. Balaji Traders**

Vs.

**M.S.E.D.C.L., Bhiwandi, TPL.**

- Respondent

Present during the hearing

A - On behalf of CGRF, Bhandup

- 1) Shri. Anil Bavthankar, Chairman , CGRF, Bhandup
- 2) Shri.S.B.Bhalshankar, Member Secretary, CGRF, Bhandup.
- 3) Dr. Smt. Sabnis, Member, CGRF, Bhandup.

B - On behalf of Applicant

- 1) Shri Shakeel S. Ansari, - Consumer Representative.

C - On behalf of Respondent No. 1

- 1) Shri. R.R.Beloskar, Executive Engineer, Nodal Office Bhiwandi.
- 2) Shri. S.K.Dhope, Assistant Engineer, Nodal Office Bhiwandi.

**ORDER(Passed on 07/03/2015)**

Consumer No 13019002590.

Above name complainant raised dispute before IGRC stating that he is running power load situated on given address. Since date of connection is 1983 as the present complainant avail the benefit as HT consumer as earlier connection was installed to the pervious complainant. On his request he also taken the benefit of group booking of connection of consumer same bearing no /B.U. 4737 Ht consumer as for power load.

There are about 22 power loom owners came together clubbed LT consumer status therefore he prayed for

- 1) Change of tariff category.
- 2) Reduction of load from HT to LT and settle the disputed bill applying tariff of LT by changing category and refund ORC payment.
- 3) After the said request was made to IGRC he availed benefit of existing tariff as a LT consumer for the disputed period from October 2013 to since he made request to charge the category.
- 4) The utility MSEDCL a change and handover 26 January 2007 to TPL.

Consumer made grievance in IGRC on dated 06/03/2014 to reach utility gives reply for compliance and directed to compliant the formality for new connection as mention vide letter dated 27/03/2014 with appear for the dispute the present compliant who was a LT consumer and his connection was at the time of request he already deposited SD amount Rs. 3,83,625/-.

It is contention of utility unless earlier connection as a LT consumer is made permanent disconnection no fresh HT connection can be installed as processor required to complete formality of cost of HT line labour compound estimate cost mention in particular Sr. No. 1 to 4. Accordingly estimate was given by MSEDCL and administrative approval was sanction on 2 Jan 2006 where the cost is sanction 11, 39,800/-. The bill dated Oct. 2013 was issued to the said consumer of showing arrears of 68739. The bill is dated 22/04/2006 in the said bill the deposit was shown credit and amount shown payable 3, 65,561/- was demanded as the consumer do not wish to deposit the said amount he made application was the LT category of HT –I to LT-I such as consumer raised the dispute utility TPL not previous the facility of conversation of category HT –I to LT not TPL respondent. The safe in spite of there are districting of MERC and order gives in various Judgments he is entitle to seek the benefit.

After filing this dispute notice was issued to respondent utility he appeared and file the say stating that unless earlier connection as HT consumer obtained by consumer is permanently disputed and account his settled no previously of conversation of HT consumer cannot be compliant not made follow not deposited remaining estimate

amount. Therefore he raised dispute taking advantage of 22 clubbed owners and apply invidiously for convert him in LT consumer without following processor.

I have perused document filed by consumer complainant which include letter issued by consumer to respondent dated 30/11/2014, 14/10/2013 and also submitted LT supply consumer application from along with document.

I have also heard argument of learned council Shri. Shakeel Ansari appeared on previous date 04/07/2014, 02/09/2014, 05/08/2014 so far as the dispute it was raised before IGRC withdraw was consumer complaint by letter dated 08/05/2014 informing his applicant dated 16/12/2014 is filed before this Forum. He withdraw the dispute in view of the said letter when consumer withdraw the dispute before IGRC there is no force for considering compliant of the consumer.

It is apparently since from record he ready to apply for new connection as LT consumer and vide letter dated 27/03/2014. He wanted to take benefit and subsidy the bill issued dated Oct. 2013 already shown adjustment of SD and arrears due amount payable 6,65,561/- was not paid in this circumstances the consumer compliant to required to make proposal for permanent disconnection as HT consumer connection given to him for running power looms and settled the claim with MERC and consumer is also required who apply for fresh connection as a LT consumer to TPL in accordance with Law and follow the correct process. His request for changing category from HT consumer to LT consumer without deposit estimating cost or not following direction cannot be consider .Hence, the compliant to liable to be rejected to cost.

## **ORDER**

Compliant No. 550 filed by consumer M/s. Balaji Traders stands dismiss with cost. Respondent utility directed to do the needful above refund of Security Deposit as per processor and change status.

No order as to cost.

Both the parties be informed accordingly.

The compliance should be reported within 45 days.

Proceeding close.

The order is issued under the seal of Consumer Grievance Redressed Forum M.S.E.D.C. Ltd., Bhandup Urban Zone, Bhandup.

Note:

- 1) If Consumer is not satisfied with the decision, it may proceed within 60 days from date of receipt of this order to the Electricity Ombudsman in attached "Form B".

Address of the Ombudsman

The Electricity Ombudsman,  
Maharashtra Electricity Regulatory Commission,  
606, Keshav Building,  
Bandra - Kurla Complex, Bandra (E),  
Mumbai - 400 051

- 2) If utility is not satisfied with order, it may file representation before the Hon. High Court within 60 days from receipt of the order.

**(I Agree/Disagree)**

**(I Agree/Disagree)**

**DR. ARCHANA SABNIS  
MEMBER  
CGRF, BHANDUP**

**SHRI. ANIL P. BHATHANKAR  
CHAIRPERSON  
CGRF, BHANDUP**

**SHRI. S.B.BHALSHANKAR  
MEMBER SECRETARY  
CGRF, BHANDUP**

