

(A Govt. of Maharashtra Undertaking)

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Consumer Grievance Redressal Forum

“Vidyut Bhavan”, Gr. Floor,

L.B.S.Marg,Bhandup (W),

Mumbai – 400078.

REF.NO. Member Secretary/CGRF/MSEDCL/BNDUZ/

Date

Case No.564

Hearing Dt. 06/01/2015

M/s. Dedhia Cast - Applicant

Vs.

M.S.E.D.C.Ltd. Kisan Nagar sub division - Respondent

Present during the hearing

A - On behalf of CGRF, Bhandup

- 1) Shri. Anil P. Bhavthankar, Chairperson, CGRF, Bhandup.
- 2) Shri.S.B. Bhalshankar, Member Secretary, CGRF, Bhandup.
- 3) Dr. Smt. Sabnis, Member, CGRF, Bhandup.

B - On behalf of Appellant

- 1) Shri. Jagansing Rajput – Consumer Representative.

C - On behalf of Respondent

- 1) Shri. B.V.Hankare, Addl. Executive Engineer, Kisan nagar sub division

ORDER (Passed on 21/02/2015)

Above named complainant filed this compliant against respondent stating that since consumer no 010360048/3 which is domestic LT-1, Phase-I connected Load 0.30KW sanction load 0.30Kw compliant is consumer and connection is installed from 23/06/1988. It is dated since June 2014 to August 2014. The meter was showing faulty status in the month of August & September 2014. The unit shown 762 and 911 which is faulty in and correct. It is prayed that respondent be directed to issue current bill and withdraw or adjust amount which is already paid after filing this compliant which was issued to respondent. Respondent was served the notice. On receiving

notice respondent submitted that calculation was made across the table and during the argument total consumption of unit was calculated as exceed of 400 units which was calculated by utility. Respondent agreed to give benefit of different of actual unit and excess unit which was charged in the August of September 2014.

Accordingly the accucheck report was filed on 14/10/2014 by installation of parallel meter. Acucheck found that the meter is OK. During the running of parallel meter reading was shown for the month 29/09/2014,09/10/2014,10/10/2014 & 14/10/2014 and actual unit consumed was calculated. The difference of 80 units which was calculated as per the report and connected load on test. Therefore the unit was excess charged in the month of August, September is required to be given credit in future bills.

Accordingly on 06/01/2014 the calculation across the table was communicated after perusing report the accucheck meter and return submission made by consumer excess unit charge in the month of August September is required to give credit and accordingly the excess amount which was already deposited should be adjusted in future bill. Therefore, I found there is subsequent in the compliant. I proceed to passed following order.

ORDER

- 1) Compliant No. 564 is allowed respondent utility directed to calculate the unit 80 of disputed period as per actual calculation and give credit of units excess bill shown recoverable against the consumer shall be calculated correctly utility.
- 2) The respondent shall be made correction in the meter reading those month, shown future refund of the adjustment of unit and if reading excess payment made if any shall be shown separately respondent shall submit compliance consumer report within one month.
- 3) The respondent shall be pay cost 1000/- to the consumer it be shown in adjustment of future bill.

Both the parties should be informed accordingly.

Proceeding close.

The compliance should be reported within 45 days.

The order is issued under the seal of Consumer Grievance Redressed Forum M.S.E.D.C. Ltd., Bhandup Urban Zone, Bhandup.

Note:

1) If Consumer is not satisfied with the decision, he may file representation within 60 days from the date of receipt of this order to the Electricity Ombudsman in attached "Form B".

Address of the Ombudsman
The Electricity Ombudsman,
Maharashtra Electricity Regulatory Commission,
606, Keshav Building,
Bandra - Kurla Complex, Bandra (E),
Mumbai - 400 051

2) If utility is not satisfied with order, it may file representation before the Hon. High Court within 60 days from receipt of the order.

(I Agree/Disagree)

(I Agree/Disagree)

**DR. ARCHANA SABNIS
MEMBER
BHANDUP**

**SHRI. ANIL P. BHATHANKAR
CHAIRPERSON
CGRF, BHANDUP**

**SHRI. S.B.BHALSHANKAR
MEMBER SECRETARY CGRF,
CGRF, BHANDUP**