

(A Govt. of Maharashtra Undertaking)
CIN : U40109MH2005SGC153645

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Consumer Grievance Redressal Forum
"Vidyut Bhavan", Gr. Floor,
L.B.S.Marg, Bhandup (W),
Mumbai – 400078.

REF.NO. Member Secretary/CGRF/MSEDCL/BNDUZ/

Date

Case No. 577

Hearing Dt. 06/02/2015

Shri.Pradip Patil

- Applicant

Vs.

M.S.E.D.C.L., Vashi Sdn.

- Respondent

Present during the hearing

A - On behalf of CGRF, Bhandup

- 1) Shri. Anil P. Bhavthankar, Chairperson, CGRF, Bhandup.
- 2) Shri.S.B. Bhalshankar, Member Secretary, CGRF, Bhandup.
- 3) Dr. Smt. Sabnis, Member, CGRF, Bhandup.

B - On behalf of Appellant

- 1) Shri. Suraj Chokarbourty – Consumer Representative

C - On behalf of Respondent

- 1) Shri. P.V.samudra, Addl. Executive Engineer, Vashi sub division

ORDER(24/02/2015)

Above name compliant filed this compliant against the respondent MSEDCL Vashi sub division stating that his consumer of respondent having consumer no. 440004041/000440004091. His consumer since 21/08/2013 in the category of 000 LT-I Phase-I Residential connected load 1KW sanction load 1KW. He received bill from the respondent for the period 09/11/2014 to 09/12/2014 showing arrears of amount 5049.89/-. The status of meter shown faulty last bill paid on 25/11/2014 amounting Rs. 1170/-. According to compliant respondent disconnected the supply without issuing notice and there is Violation of Rule 56(1) Indian Electricity Act 2003. It is prayed by consumer reconnection supply and passing of Interim Order after filing this compliant on 22/01/2015 notice was issued respondent returnable dt.06/02/2015. Today restapproved and

file with say stating that since, June 2013 to November 2014 system generated bill was issued showing faulty status. Therefore actual meter reading was taken by Junior Engineer on 30/01/2015 and demand bill was issued 465 unit showing amount Rs. 4440/- as since 30 June 2013 to November 2014 faulty status bill which was issued was reversed and actual unit 1414 was divided in 20 month and connection is already restore initially since may 2014 to November 2014 the meter was in inaccessible as in the December 2014 as there was no display 1608 unit was divided in 8 month. The consumer is using the said meter and supply is in work condition. Therefore in January 2015, 201 unit was charge on 30/01/2015. The meter was charge by Junior Engineer now error committed. As benefit was rectify in office. On consumer and issued proper bill as returned submission filed by respondent on 06/02/2015. The application made by consumer informing that dispute range the respondent was as resolved and as no cost allegation remaining. Now therefore necessary order be passed.

I heard argument of consumer perused the application filed on 02/02/2015. I have heard argument of respondent and before say file by him as arrears already rectify and connected by respondent taking action against the compliant before IGRC. Therefore now notice is to be required compliance from respondent. Hence, I proceed to pass following order

ORDER

- 1) Compliant No. 577 is stands dismiss as withdraw by letter dated 06/02/2015.
- 2) No order as to the cost.
- 2) Both the parties be informed accordingly.

Proceeding close.

The order is issued under the seal of Consumer Grievance Redressed Forum M.S.E.D.C. Ltd., Bhandup Urban Zone, Bhandup.

Note:

- 1) If Consumer is not satisfied with the decision, it may proceed within 60 days from date of receipt of this order to the Electricity Ombudsman in attached "Form B".

Address of the Ombudsman
The Electricity Ombudsman,
Maharashtra Electricity Regulatory Commission,
606, Keshav Building,
Bandra - Kurla Complex, Bandra (E),
Mumbai - 400 051

2) If utility is not satisfied with order, it may file representation before the Hon. High Court within 60 days from receipt of the order.

DR. ARCHANA SABNIS
MEMBER
CGRF, BHANDUP

ANIL P. BHAVTHANKAR
CHAIRPERSON
CGRF, BHANDUP

S.B.BHALSHANKAR
MEMBER SECRETARY
CGRF, BHANDUP