

**CONSUMER GRIEVANCE REDRESAL FOURM
MAHARASHTRA STATE DISTRIBUTION COMPANY LTD**

Ph. No. 25624315
25624316
25624322

Consumer Grievance Redresal Forum
"Vidyut Bhavan", Gr. Floor,
L.B.S. Marg, Bhandup (W),
MUMBAI - 400 078.□

REF.NO. Secretary/CGRF/MSDCL/BNDUZ/Case No. 129/

Date :

To

Shri Pratap H. Thakkar,
530, Gauri Pada,
BHIWANDI – 421 302.

SUB : Registration of your grievances dtd. 07/06/2007.

Dear Sir,

The grievance submitted by you is registered to this Forum vide Sr. No. 129, dtd. 07/06/2007 & hearing date was fixed on 30/06/07 at 02.00 hrs. Due to unavoidable circumstances hearing date is now fixed on 17/07/2007 at 03.00 hrs. at the office of the Consumer Grievance Redressal Forum, Vidyut, Ground Floor, LBS Marg, Bhandup, Mumbai – 78.

Therefore, it is requested to attend the hearing on the above date alongwith documents in support of your grievance. In case of failure to attend the hearing on the above date, this Forum shall decide the Grievance Ex-parte on merit which may please be noted.

Thanking you,

Yours faithfully

**SECRETARY
CGRF, MSEDCL,
BHANDUP**

c.f.w.cs. to :

The Executive Engineer (Office) i.e. Nodal Officer,
I.C.G.R.C., Office of the Suptd. Engr.,
O&M Circle, **BHIWANDI.**

**Consumer Grievance Redressal Forum
Maharashtra State Electricity Distribution Co. Ltd.
Bhandup Urban Zone, Bhandup**

Ref. No. Secretary/MSEDCL/CGRF/BNDUZ/

Date : 30/04/2007

Case No. 114

Hearing Dt. 24/04/2007 & 27/04/2007

**In the matter of wrong recovery, sanction of additional load and continued
billing even after permanent disconnection**

- Appellant

Vs.

MSEDCL, Bhiwandi

- Respondent

Present during the hearing

A - On the behalf of CGRF, Bhandup

- 1) Shri S.L. Kulkarni, Chairman, CGRF, Bhandup.
- 2) Shri S.B. Wahane, Member Secretary, CGRF, Bhandup.
- 3) Mrs. Manik P. Datar, Member, CGRF, Bhandup.

B - On the behalf of Appellant

- 1) Shri Shakeel Ansari, representative.

C - On the behalf of Respondent

- 1) Shri C.B. Patil, Accts. Officer, MSEDCL, Bhiwandi.

Preamble:

The say of the utility :

ORDER

- 1)
- 2)

The order is issued under the seal of consumer Grievance Redressal Forum
M.S.E.D.C. Ltd., Bhandup Urban Zone, Bhandup on 27th of April 2007.

Note : 1) If Consumer is not satisfied with the decision, he may go in appeal within 60 days from date of receipt of this order to the Electricity Ombudsman in attached "Form B".

Address of the Ombudsman

The Electricity Ombudsman,
Maharashtra Electricity Regulatory Commission,
606, Keshav Building,
Bandra - Kurla Complex, Bandra (E),
Mumbai - 400 051.

2) If utility is not satisfied with order, it may go in appeal before the Hon. High Court within 60 days from receipt of the order.

MRS. M.P. DATAR
MEMBER
CGRF, BHANDUP

S.B. WAHANE
MEMBER SECRETARY
CGRF, BHANDUP

S.L. KULKARNI
CHAIRMAN
CGRF, BHANDUP

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MUMBAI - 400 078

R.P.A.D.

REF.NO. Secretary/CGRF/MSDCL/BNDUZ/Case No. 117/

Date :

To

M/s. Grow Well Mercantile Pvt. Ltd.,
Plot No. 12, MIDC,
Taloja Ind. Estate,
TALOJA.

SUB : Decision issued in respect of case No. 117.

Dear Sir,

In response to the grievance put up by you with the Forum vide case No. 117 dt. 15/03/2007 hearing is completed on dated 20/04/2007 & the order passed on vide this office order No. 00051 dtd. 30/04/2007 is enclosed herewith for your information please.

Thanking you,

Yours faithfully

Encl : As above

SECRETARY

c.s.w.r. to :

- 1) Chief Engineer (L.M.),
M.S.E.D.C.Ltd., H.O.,
Prakashgad, Bandra (E),
MUMBAI – 400 051.
- 2) The Chief Engineer, MSEDCL, BNDUZ, Bhandup.

Copy f.w.cs. to :

1. The Executive Engineer (Office) & Nodal Officer,
Consumer Grievance Internal Redressal Cell,
Office of the Superintending Engineer,
O&M Circle, MSEDCL, Vashi.
2. The Executive Engineer, O&M Division, MSEDCL, Panvel

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MUMBAI - 400 078.□

REF.NO. Secretary/CGRF/MSDCL/BNDUZ/Case No. 129/

Date

R.P.A.D.

To

Shri Pratap H. Thakkar,
530, Gauri Pada,
BHIWANDI – 421 302.

SUB : Registration of your grievances dtd. 07/06/2007.

Dear Sir,

The grievance submitted by you is registered to this Forum vide Sr. No. 129, dtd. 07/06/2007 & hearing date is fixed on 30/06/2007 at 2.00 pm. at the office of the Consumer Grievance Redressal Forum, Vidyut, Ground Floor, LBS Marg, Bhandup, Mumbai -78.

Therefore, it is requested to attend the hearing on the above date alongwith documents in support of your grievance. In case of failure to attend the hearing on the above date, this Forum shall decide the Grievance Ex-parte on merit which may please be noted.

Thanking you,

Yours faithfully

**SECRETARY
CGRF, MSEDCL,
BHANDUP**

c.s.w.r. to :

**Nodal Officer/ The Superintending Engineer,
I.C.G.R.C., O&M Circle, Bhiwandi.**

-- He is requested to attend the hearing on the above date alongwith the concerned authority & the details of report related with the grievance of the consumer.

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MUMBAI - 400 078.□**

REF.NO. Secretary/CGRF/MSDCL/BNDUZ/Case No. 129/

Date

To

**The Nodal Officer & *Superintending Engineer*,
Consumer Grievance Internal Redressal Unit,
MSEDCL., Bhiwandi.**

SUB : Submission of point wise compliance
in respect of case No. 129.

As per MERC (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulation 2006 vide clause No. 6.12, the copy of grievance registered at Sr. No. 129 is being forwarded to your office for submission of issue wise compliance. The hearing date of the case is fixed on dated 30/06/2007 at 2.00 pm. However, the Nodal Officer shall act as the co-ordinator for filing the reply, making submission, providing issue wise comments on the grievance, submitting compliance status / reports etc. Therefore it is requested to submit point wise compliance to this Forum in respect of the case in consultation with concerned

authority within 15 days from the date of issue of this letter or one week before the date of hearing which ever is earlier.

The copy of compliance should also be provided by you to the consumer before hearing.

**SECRETARY
CGRF, MSEDCL,
BHANDUP**