

**CONSUMER GRIEVANCE REDRESAL FOURM
MAHARASHTRA STATE DISTRIBUTION COMPANY LTD**

Ph. No. 25624315
25624316
25624322

Consumer Grievance Redresal Forum
"Vidyut Bhavan", Gr. Floor,
L.B.S. Marg, Bhandup (W),
MUMBAI - 400 078.□

REF.NO. Secretary/CGRF/MSDCL/BNDUZ/Case No. 110/
R.P.A.D.

Date

To

Shri Sanjay Madhusudan Saturdekar,
C-1-55/A, Wing A/202,
Shreerang Co.Op. Hsg. Society,
Thane (W).

SUB : Registration of your grievances dtd. 15/02/2007.

Dear Sir,

The grievance submitted by you is registered to this Forum vide Sr. No. 110, dtd. 15/02/2007 & hearing date is fixed on 28/03/2007 at 11.30 hrs. at the office of the Consumer Grievance Redressal Forum, Vidyut, Ground Floor, LBS Marg, Bhandup, Mumbai -78.

Therefore, it is requested to attend the hearing on the above date alongwith documents in support of your grievance. In case of failure to attend the hearing on the above date, this Forum shall decide the Grievance Ex-parte on merit which may please be noted.

Thanking you,

Yours faithfully

**SECRETARY
CGRF, MSEDCL,**

BHANDUP

c.f.w.cs. to :

1. **The Executive Engineer (Office) i.e. Nodal Officer,**
C.G.I.R.C., Office of the Suptd. Engr.,
O&M Circle, **THANE.**
2. **The Executive Engineer,**
O&M Divn., MSEDCL.,
THANE.

-- He is requested to attend the hearing on the above date alongwith the concerned authority & the details of report related with the grievance of the consumer.

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REF.NO. Secretary/CGRF/MSDCL/BNDUZ/Case No. 110/

Date

To

The Nodal Officer & Executive Engineer (Office)
Consumer Grievance Internal Redressal Unit,
Office of the Superintending Engineer,
MSEDCL., **THANE.**

SUB : Submission of point wise compliance
in respect of case No. 110.

As per MERC (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulation 2006 vide clause No. 6.12, the copy of grievance registered at Sr. No. 110 is being

forwarded to your office for submission of issue wise compliance. The hearing date of the case is fixed on dated 28/03/2007 at 11.30 hrs. However, the Nodal Officer shall act as the co-ordinator for filing the reply, making submission, providing issue wise comments on the grievance, submitting compliance status / reports etc. Therefore it is requested to submit point wise compliance to this Forum in respect of the case in consultation with concerned authority within 15 days from the date of issue of this letter or one week before the date of hearing which ever is earlier.

The copy of compliance should also be provided by you to the consumer before hearing.

**SECRETARY
CGRF, MSEDCL,
BHANDUP**

c.f.w.cs. to :

The Executive Engineer, O&M Dn. MSEDCL, Thane.

-- for needful action for submission of issue wise compliance & at attend the hearing along all the relevant documents related with the grievance.

**Consumer Grievance Redressal Forum
Maharashtra State Electricity Distribution Co. Ltd.
Bhandup Urban Zone, Bhandup**

Ref. No. Secretary/MSEDCL/CGRF/BNDUZ/

Date :

Case No. 110

Hearing Dt. 28/03/2007
& 30/03/2007

**In the matter of non supply of electric connection in the
residential premises**

Shri Sanjay Madhusudan Saturdekar - Appellant

Vs.

Executive Engineer, MSEDCL,
O&M Divn., Thane. - Respondent

Present during the hearing

A - On behalf of CGRF, Bhandup

- 1) Shri S.L. Kulkarni, Chairman, CGRF, Bhandup.
- 2) Shri S.B. Wahane, Ex. Engr., Member Secretary, CGRF, Bhandup.
- 3) Mrs. Manik P. Datar, Member, CGRF, (On leave since 12/01/2007).

B - On behalf of Appellant

None.

C - On behalf of Respondent

1. Shri S.S. Rajput, Ex.Engr., Thane.
2. Shri J.M. Dingankar, A.E.,

Appellant Shri Saturdekar had submitted his grievance on 15/02/2007 which was registered with the Forum at Sr. No. 110. The date of hearing was fixed on 28/03/2007 at 11.30 am at the office of CGRF, Bhandup.

The appellant has put his postal address on the form of Redressal of grievance in schedule "A" as under

C-1-57-A, Wing A/202,
Shree rang Co.Op. Housing Society,
Thane (West).

He was intimated to attend the hearing by sending a registered letter on the above address which was returned undelivered. The appellant had mentioned in his application form, his mobile phone No. 9821741618. He was contacted on this phone. He stated on phone as under :

"He has booked a residential flat in the above mentioned Co.Op Housing Society and completed all financial obligations with the builder. He also paid all necessary charges for new electric connection with the utility. However he could not get the electric connection, in the mean time, the Managing Committee of the Society approached Civil Court, Thane against the builder of the building from which the appellant and others purchased the flat.

The Civil suit No. 221/2005 in Thane Court is still undecided and the Court has passed the orders to maintain the status - quo and as such the utility cannot provide electric connection to the appellant."

Realising the plea of the appellant that he cannot shift to stay in the flat purchased by him for want of electric connection which is a basic necessity, he was advised to approach the Court with a request to allow him to avail of the electric connection, since, he is not concerned with the dispute between the builder and the society. He agreed to do so.

In these circumstances, it is felt that the Forum cannot intervene in the matter of grant of electric connection to the appellant unless the Hon'ble Civil Court, Thane passes orders withdrawing status-quo granted in the matter.

MRS. M.P. DATAR
MEMBER
CGRF, BHANDUP
(On leave)

S.B. WAHANE
MEMBER SECRETARY
CGRF, BHANDUP

S.L. KULKARNI
CHAIRMAN
CGRF, BHANDUP

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MUMBAI - 400 078

R.P.A.D.

REF.NO. Secretary/CGRF/MSDCL/BNDUZ/Case No. 110/

Date :

To

Shri Sanjay Madhusudan Saturdekar,
C-1-55/A, Wing A/202,
Shreerang Co.Op. Hsg. Society,
Thane (W).

SUB : Decision issued in respect of case No. 110.

Dear Sir,

In response to the grievance put up by you with the Forum vide case No. 110 dt. 15/02/2007 hearing is completed on dated 30/03/2007 & the order passed on vide this office order No. 00031 dtd. 10/04/2007 is enclosed herewith for your information please.

Thanking you,

Yours faithfully

Encl : As above

SECRETARY
CGRF, MSEDCL,
BHANDUP

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c.s.w.r. to :

- 1) Chief Engineer (L.M.),
M.S.E.D.C.Ltd., H.O.,
Prakashgad, Bandra (E),
MUMBAI – 400 051.
- 2) The Chief Engineer, MSEDCL, BNDUZ, Bhandup.

Copy f.w.cs. to :

1. The Executive Engineer (Office) & Nodal Officer,
Consumer Grievance Internal Redressal Cell,
Office of the Superintending Engineer,
O&M Circle, MSEDCL, Thane.
2. The Executive Engineer, O&M Division, MSEDCL, Thane.