

Consumer Grievances Redressal Forum
MSEDCL, BMTZ, BARAMATI.

Case No.: 01/2015

Date of Grievances: 03/02/2015

Date of Order: 15/05/2015

In the matter of New Agricultural Connection.

Mr. Dashrath Maruti Sinnarkar,
At-Post-Amble, Tal-Shirur, Dist. Pune.
Consumer No. 184540042555

Complainant

(Herein after referred to as Consumer)

Versus

Executive Engineer,
M.S.E.D.C.L.,
O&M Division Kedgaon, Dist.-Pune.

Opponent

(Herein after referred to as Licensee)

Forum

Chairperson
Member Secretary

Mr. Shahaji N. Shelke
Mr. Sanjay M. Akode

Appearance:-

For Consumer: -

1) Mr. Dashrath Maruti Sinnarkar :- Absent

For Respondent: -

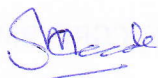
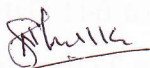
- 1) Mr. Sachin Korde, Executive Engineer (Adm.)
Baramati Rural Circle, Baramati.
- 2) Mr. Mahesh Deshmukh, I/C Executive Engineer
Kedgaon Division.
- 3) Mr. Rajendra Bhujbal, Dy. Executive Engineer,
Shirur Sub-Division.

1. The Consumer has filed present Grievance application under regulation No. 6.4 of the MERC (CGRF & E.O.) Regulations 2006. Herein referred to as the Regulations.
2. Being aggrieved & dissatisfied as the IGRC did not decide the matter within 60 days, the consumer above named approaches the forum on the following grounds amongst other grounds.
3. The papers containing the above grievance were sent by the forum to the Executive Engineer, Kedgaon Division vide letter No. EE/CGRF/BMZ /No 641 Dated 04/02/2015. Accordingly the Distribution License, MSEDCL, filed its reply on 23/04/2015.





4. We have gone through the grievance & reply filed by the licensee & documents placed on record. The following factual aspects of the Grievance are disclosed.
- i) The Consumer Mr. Dashrath Maruti Sinnarkar has applied for New Agricultural Connection in the month of May-2014.
 - ii) As per the consumer's application, the Licensee (MSEDCL) sanctioned the Agricultural 5 HP load & issued the firm Quotation on 12/05/2014.
 - iii) Accordingly the consumer Mr. Dashrath Maruti Sinnarkar deposited amount of Rs.6950/- vide R.No.9999114 dated 20/05/2014.
 - iv) The consumer did not get the Agricultural connection till 03/02/2015.
 - v) Therefore consumer approached to IGRC on 10/11/2014 & with this grievance.
5. Consumer Mr. Dashrath Maruti Sinnarkar was absent at the time of final hearing on 12.5.2015. But during the telephonic talk, he said that he has got the new service connection & therefore his grievance was resolved. Therefore he was not interested in the proceeding. In his application he claimed that he should be given the Agricultural connection immediately & he should be given the compensation and the action be taken on concerned MSEDCL officer.
6. On the other hand, Mr. Rajendra Bhujbal, Dy. Executive Engineer, Shirur Sub-division, submitted that the work of erection of poles was given to the contractor M/s. Ashoka Buildcon Ltd. The work of erection of LT line was pending due to objection taken by the adjoining farmer Shri. Galade that there is sugarcane in his field & that would allow the erection of L.T. poles only after cutting of harvesting of sugarcane crop. The sugarcane cutting work was completed on 20/04/2015. After that the work of L.T. poles and lines carried out by contractor & the new service connection was released on 22/04/2015 vide Ag.184540042555.
7. Mr. Rajendra Bhujbal further submitted that the Licensee should not be held responsible for delay due to Right of Way as per Regulation No. 4.10 of Maharashtra Electricity Regulatory Commission (Standard of performance of Distribution Licensees, period for giving supply & Determination of Compensation) Regulations 2014.



8. Regulation No. 4.10 of Maharashtra Electricity Regulatory Commissions- (Standards of Performance of Distribution Licenses, period for Giving Supply & Determination of Compensation) Regulations, 2014 reads as under.

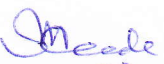
4.10 "The Distribution Licensee shall not be held responsible for the delay, if any, in Giving supply on account of problems relating to statutory clearances, right of way, Acquisition of land or the delay in consumer's obligation which is beyond the reasonable Control of Distribution Licensees"

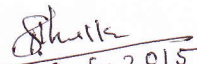
9. Taking into consideration facts & circumstances of the said grievance and since the consumer has been connected as per his demand with no any grievance as on today, we pass the following order.

Hence the Order:-

ORDER

- 1) The grievance of the consumer is hereby stands disposed off.
2) No order as to cost.


Mr. Sanjay M. Akode
(Member Secretary)


15.5.2015
Mr. Shahaji N. Shelke
(Chairperson)

Note:-The Consumer if not satisfied may file representation against this order before the Hon'ble Ombudsman within 60 days from date of this order at the following address.

Office of the Ombudsman,
Maharashtra Electricity Regulatory Commission,
606/608, Keshav Building, Bandra Kurla Complex,
Bandra (East), Mumbai-51.