

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM  
AURANGABAD ZONE, M.S.E.D.C.L., AURANGABAD.

( Case No: CGRF/ AZ / Aur / U / 380 / 2012 /13 )

Date of Filing: 02.03.2012

Date of Decision: 19.06.2012

01) Shri Mihir Prabhakumarrao Kurse,  
(Mahesh Tutorials Pvt.Ltd.,Plot No.20,  
Jalna Road,  
Aurangabad  
(Consumer No. 490012379584.)

Consumer /Complainant.

V/s

02) The Superintending Engineer,  
Nodal Office, Urban Circle, MSEDCL,  
Aurangabad.

Respondent No.1

03) The Dy. General Manager,  
GTL Limited, CIDCO,  
Aurangabad.

Respondent No.2

**Coram:**

Shri V.B. Mantri President

Shri V.S. Kabra Member

Shri S.K.Narwade Member/Secretary

**JUDGEMENT**

**01)** The consumer submits his grievance against the average bill issued for the month of May 2010.

**02)** The case of the complainant in brief is that, he is consumer bearing consumer No. 490012379584. He has the issued bill dated 09.06.2006 which states the current reading as on 09.06.2010 was locked since May 2010. The bill was issued to the complainant on his demand due to non issuance of regular bill. He has issued duplicate bill on the average of 880 units amounting to Rs. 18,700/- The complainant intimated incorrect fact of locked status of meter to the respondent immediately. However respondent informed him to pay the bill and in

the next bill reading will be adjusted. In the next bill dated 08.06.2010 actual meter reading was taken in the month of June 2010 showing 2378 units . The bill for the month of May 2010 and June 2010 were not shown actual photograph of the meter. The bill may be therefore corrected .

- 03)** The Dy. General Manager, GTL Ltd., Aurangabad has replied the grievance of the consumer due to over billing of 880 units in the month of May 2010 was billed on average basis. The billing system of is having the programme in the software to adjust the average units due to door lock in the next billing month on feeding of actual meter reading. This is supported with the documents i.e. C.P.L. for the month of May 2010 and June 2010. by GTL LTD It has also brought in to the notice that consumer has not paid electricity bills regularly and cheque for payment of electricity bill is bounced.
- 04)** We have pursued the CPL. It is noticed that the consumer has billed for the month of May 2010 on average of 880 units as door lock with the total of 18559,.81 paisa .including past arrears bill. The CPL further shows that the meter reading for the month of June 2010 is recorded as 18,308. as current reading and 15,930 as previous reading showing total consumption 2378 units. It also seen from the CPL the amount of Rs.6,507.25 paisa is credited to consumer account by showing minus entry. It is clear from the CPL that the amount billed on average basis for the month of May 2010 for electricity charges is given credit to the consumer. However the DPC and Interest thereon is not credited to the consumer account. This Forum therefore proceed to pass following order.

#### ORDER

- 01)** The grievance of the consumer is redressed as the respondent should give credit amount of DPC and Interest on current bill for the month of May 2010.
- 02)** The matter is disposed and closed.
- 03)** No order as to cost and compensation.

Sd/-  
(V.S.Kabra)  
Member

Sd/-  
(S.,K.Narwade)  
Member/Secretary

Sd/-  
(V.B.Mantri)  
Chairperson

