

ग्राहक गा-हाणे निवारण मंच
महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादित
औरंगाबाद परिमंडळ, औरंगाबाद.

Old Power House Premises, Dr.Ambedkar Road, Aurangabad. Phone: 0240-2336172

Case No: CGRF/AZ/U/123/2008/44/

Date:-

To,
The Executive Engineer (Administration)
O/O Superintending Engineer
O&M Urban Circle, M.S.E.D.C.L.,
Aurangabad.

Sub:- Forwarding of grievance in respect of Shri Rajender Murlidhar
Naugire, Plot No.22, Bansilal Nagar,Aurangabad.
(Consumer No. 490010117388)

Dear Sir

Please find enclosed herewith a copy of the grievance application received by the Forum from Shri Rajender Murlidhar Naugire, Plot No.22, Bansilal Nagar,Aurangabad.

The consumer has requested for passing an interim order for not to disconnect his supply on account of average reading.

You are requested to submit your reply on the grievance of the consumer at the time of hearing .

The hearing in this matter is kept on 26/08/2008 at 13=00 hrs.

Member/Secretary,
Consumer Grievance Redressal Forum
MSEDCL (AZ) Aurangabad.

Encl As above.

Copy to :
Shri Rajender Murlidhar
Naugire, Plot No.22, Bansilal Nagar,
Aurangabad.

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
AURANGABAD ZONE, AURANGABAD

(Case No. CGRF / AZ /AUR /U / 123 / 2008 / 44).

Shri Rajendra M.Navgire
Flat No.22, Bansilal Nagar ,
Aurangabad.
(Consumer No. 490010117388)

Consumer Complainant.

V/s

**MAHARASHTRA STATE ELECTRICITY DISTRIBUTION
COMPANY LTD. Urban Circle,Aurangabad.**

The Distribution Licensee.

Date:- 26.08.2008

Sub: Grievance under the Maharashtra Electricity Regulatory
Commission, (Consumer Grievance Redressal Forum
and Ombudsman) Regulations, 2006.

INTERIM ORDER

The consumer has filed an application for passing interim order directing the Distribution Licensee for not to disconnect his residential supply as the bills issued by the D.L. are incorrect and not as per meter reading.

The grievance of the consumer was admitted as per Regulation No. 6.5 of Maharashtra Electricity Regulatory Commission The hearing on the application of the consumer was kept on 26.08.08.

On the date of hearing , consumer representative Shri Ravindra D.Gaikwad and Nodal Officer of Distribution Licensee Shri Rathore were present. The Nodal officer stated that no details are made available to him by the concerned sub division and has no objection if the interim order for non disconnection of supply is passed.

Cont:

“2”

On hearing both the parties, we observed that the bills were issued to the consumer on average basis and no cognizance of his complaint was taken by the Distribution Licensee.

In view of the above observations and in the interest of justice and as per provision No.6.5, of the Regulation 2006, the Forum hereby direct the D.L. not to disconnect the electricity supply of the consumer till his grievance is redressed. The Nodal officer is further directed to admit the case in Internal Grievance Redressal committee and redress the grievance of the consumer within stipulated period as per provision mentioned in the Regulations 2006. The consumer , if not satisfied with the decision of the I.G.R.C., is free to file his grievance in this Forum

(H.A.Kapadia)
Member

(A.N.Sonwane)
Member/Secretary

(V.A.Hambire)
President